



## EL SOL, JUPITER'S NEIGHBORHOOD RESOURCE CENTER SECOND QUARTERLY REPORT 2021

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# I. LETTER TO THE TOWN

June 30, 2021

Dear Town of Jupiter Council Members,

As part of its lease with the Town, El Sol is pleased to submit its second quarter report for 2021.

These have been some very busy months at El Sol. Three thousand jobs were filled during the months of April, May and June with 89% of workers coming in to El Sol each day finding work. The majority of requests for work continue to be in landscaping and general construction. The Case Management team processed 436 visits this quarter including 49 new workers and 76 renewals. Crisis funding due to Covid impact continues to be a need within our community. Our Adult Education programs held a virtual graduation ceremony. Twenty-eight (28) students graduated a level of English and we are very excited because our first 3 GED students received their diploma. 6 other students have passed at least one of the four subject tests and continue working towards their diploma. Many of our students come to us with low levels of literacy and first must complete primary or secondary grades before starting to work on a GED. It is a very big accomplishment for our adult learners and something we are proud to be offering. Through our vocational training activities, we awarded 123 certificates to students who participated in our sewing, kitchen training, bike repair, tiling, painting, and plumbing repair workshops. Covid-19 updates and vaccine information continued to be the main topics for our health promoters. We welcomed back the Nicklaus Children's Hospital Dental Bus and offered virtual healthy cooking classes. Over two-thousand meals (hot and to-go lunches) were provided to our workers and we have continued with our morning nutrition workshops. Providing lunches has been very well received by both our workers and employers. We have also been excited to see some of our volunteers back at work in some of our programs.

The impact of our programs and services is detailed here. According to the Independent Sector website, the estimated national value of volunteer time for 2021 is \$28.54 per hour. This is the amount we assign to calculate the value of volunteer hours in our programs. Professional Volunteer hours such as Legal or IT are valued at higher rates.

We are always very appreciative for the Town's support of El Sol and for allowing us to continue providing services to our community. I hope you enjoy reading about the work we are doing. Please let me know if you need any further information.

Respectfully submitted,

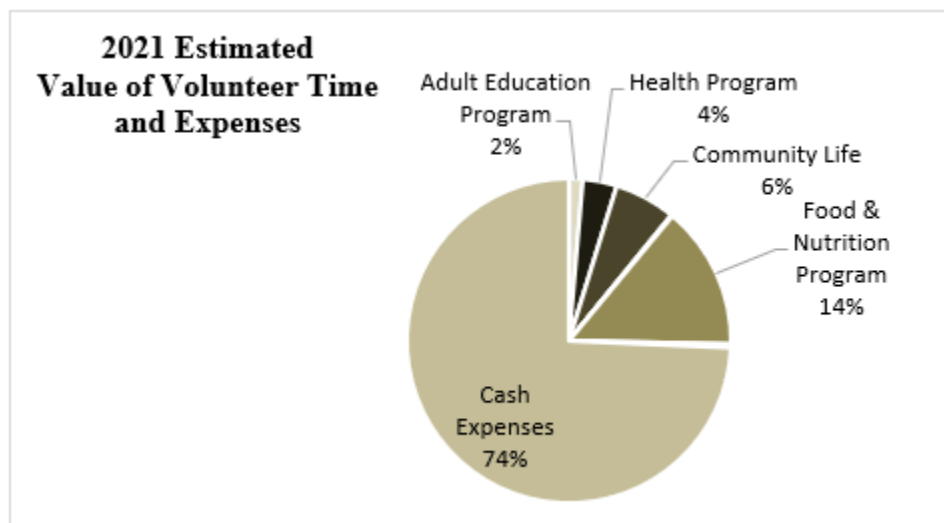


Suzanne Cordero  
Executive Director

## II. VALUE OF SERVICES

In the second quarter of 2021, El Sol contributed services to the Town of Jupiter including Volunteer Time, Donations, and Cash Expenses with an estimated in-kind value of \$356,719 with a monthly average of \$118,906. \*\*

Program Value	Quarter I	Quarter II	Quarter III	Quarter IV	Quarter Totals
Labor Program	\$0	\$43			\$43
Adult Education Program	\$1,090	\$1,441			\$2,531
Health Program	\$8,220	\$15,412			\$23,631
Community Life	\$23,556	\$18,904			\$42,460
Legal Program	\$900	\$0			\$900
Food & Nutrition Program	\$36,267	\$47,610			\$83,877
Youth Development Program	\$0	\$2,397			\$2,397
*Cash Expenses	\$244,599	\$270,912			\$515,511
<b>Total</b>	<b>\$314,632</b>	<b>\$356,719</b>			<b>\$671,351</b>



\*Cash Expenses are expenditures made by El Sol for supplies, services, and salaries for programs and support services made during the daily course of executing our mission throughout the Town of Jupiter. Cash Expenses do not include In-Kind or Depreciation Expense entries.

\*\* Rounding is done throughout the report and any mathematical discrepancies may be attributed to that.

### III. PROGRAM DESCRIPTIONS

#### 1. LABOR PROGRAM

##### a. Worker and Employer Statistics

STRATEGIC PLAN GOAL: Increase placement rate to 65% in 2021.

Quarter II Progress: Daily Placement Rate was at 89%.

	Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL
<b>STRATEGIC PLAN GOAL Daily Placement Rate</b>	65%	65%	65%	65%	65%
<b>Actual</b>	74%	89%			82%

The Labor Program continues to expand the program within the CDC Social Distancing guidelines.

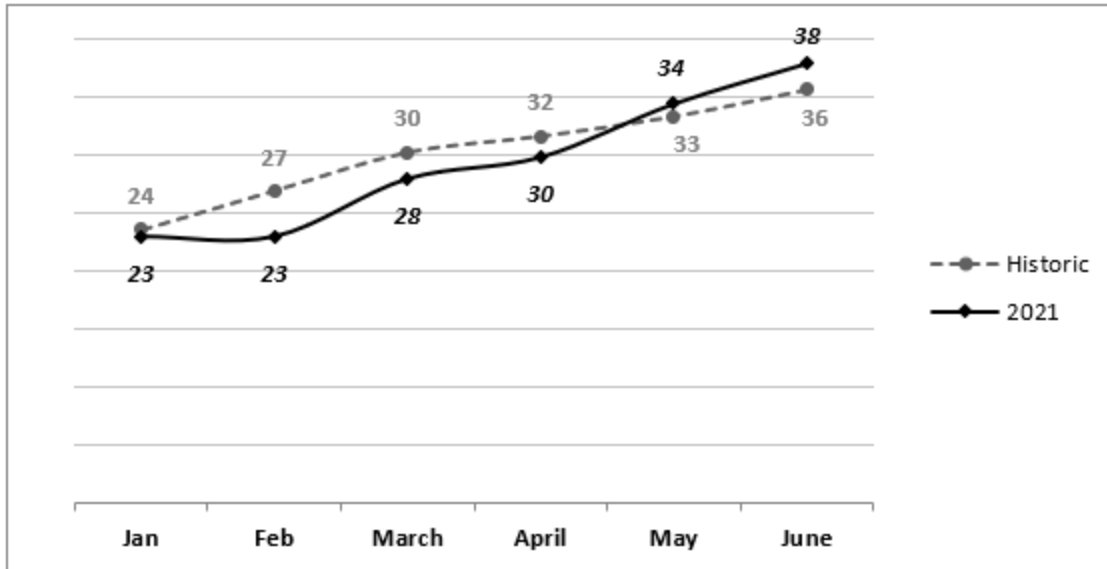
2021 Worker Statistics									Employer Statistics	
Month	General Attendance	Average General Attendance per day	Job Worker Attendance	Average Job Worker Attendance per day	Workers Hired	Average Workers Hired per day	Daily Placement Rate %	New Workers Registered	New Employers	Employer Attendance
January	1,150	52	785	36	502	23	64	12	38	335
February	1,083	45	783	33	551	23	70	12	41	351
March	1,288	43	981	33	852	28	87	17	67	527
April	1,388	48	1,008	35	866	30	86	3	50	573
May	1,450	48	1,123	37	1,034	34	92	30	83	668
June	1,499	52	1,225	42	1,101	38	90	16	85	662
<b>Total</b>	<b>7,858</b>	<b>48</b>	<b>5,905</b>	<b>36</b>	<b>4,906</b>	<b>29</b>	<b>82</b>	<b>90</b>	<b>364</b>	<b>3,116</b>

In the Second quarter of 2021, a total of 3,001 jobs were filled. El Sol registered 49 new workers and 218 new Employers. For the quarter, an average of 49 workers registered at El Sol each morning. Of these, in average 38 members registered specifically for work for that day (Job Worker). Of the workers ready for work, on average 34 workers were hired each day.

Volunteers provided 1.5 hours of service to El Sol in our Labor Program.

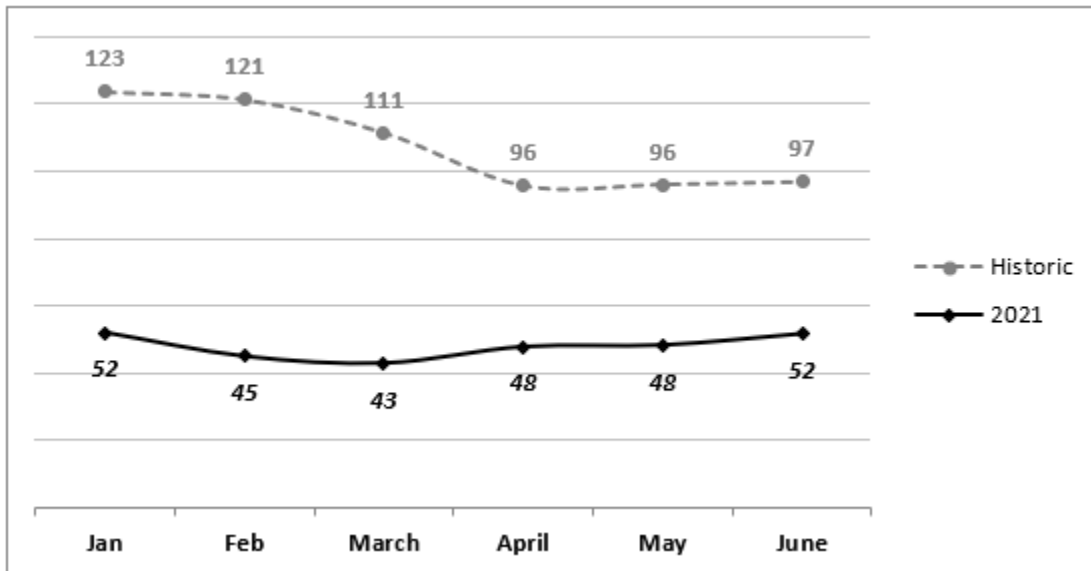
	Value of the Labor Program				
	Quarter I	Quarter II	Quarter III	Quarter IV	Total
Labor and Case Management Volunteer Hours	\$0	\$43			\$43

**AVERAGE NUMBER OF WORKERS HIRED DAILY**



In the months of May and June 2021, the average of workers hired daily was higher than the historic (2008-2020).

**AVERAGE GENERAL ATTENDANCE PER DAY**



June has been one of the two months with higher average general attendance in 2021. Attendance continues to be limited in the El Sol Labor Hall due to Covid-19 restrictions.

**b. Case Management**

STRATEGIC PLAN GOAL: 60% increase in 3 points in Self-Sufficiency Score in 2021.

Quarter II Progress: 79% increase in 3 points in Self-Sufficiency Score.

	Quarter I	Quarter II	Quarter III	Quarter IV	AVG
<b>STRATEGIC PLAN GOAL</b> Self-Sufficiency Score 3 point increase	60%	60%	60%	60%	60%
<b>Actual</b>	59%	79%			69%

The Labor Program continues in 2021 to expand the program within the CDC Social Distancing guidelines. The Case Management Program provided Case Management support throughout the Quarter.

To calculate a self-sufficiency score, the Case Manager interviews the workers on nine different categories from food assistance to education and employment. From their answers, the Case Manager calculates a baseline for the status of the workers’ self-sufficiency. The lowest score is zero and the highest score is 45. Our goal is for workers to learn more about the resources available in the community, improve their work potential, improve their education, and improve their knowledge of the medical and legal resources available.

A follow-up by the Case Manager after six months will provide insight into how the worker is integrating and improving his or her self-sufficiency within our community. In the chart below we have shown the number of Total Worker Visits Processed through Case Management every month.

CASE MANAGEMENT 2021						
Month	Total ID's Issued	New Worker ID's*	Follow-Up ID's	% Increase of 3 points or more on Follow Ups	Other Case Management Visits (Crisis Funds, Incidents, Intensive CM)	Total Visits
January	53	16	37	54%	44	97
February	50	25	25	56%	43	93
March	44	25	19	68%	65	109
April	11	3	5	80%	112	123
May	59	30	29	80%	101	160
June	58	16	42	78%	95	153
<b>Total</b>	<b>275</b>	<b>115</b>	<b>157</b>	<b>69%</b>	<b>460</b>	<b>735</b>

\*Includes Returning Workers who have been out of sight for at least 5 years

Registration requires mandatory El Sol 101 class. Renewal requires mandatory OSHA and participation in the Community Service Events. The Community Service events will return in August 2021.

In the Second Quarter, 128 total IDs were processed. Of those, 49 were new and 76 were follow-ups. Other Case Management visits, including Crisis Funds, Incidents, and intensive Case Management totaled 308 for the quarter. Case Management processed a total of 436 visits this Quarter.

## 2. ADULT EDUCATION PROGRAM

### a. English as a Second Language (ESL) Program

STRATEGIC PLAN GOAL: 26 total graduates of ESL Classes in all of 2021.

Quarter II Progress: 28 Students graduated from English Classes.

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>STRATEGIC PLAN GOAL Graduates of ESL Classes</b>	(No Graduation)	11	(No Graduation)	15	26
<b>Actual</b>	N/A	28			28

El Sol offers Virtual ESL classes in the evenings on Mondays, Tuesdays, and Wednesdays during the semester.

An average of 9 students attended classes this quarter.

ESL Level 1					
Month	# Classes	# Students Enrolled	Attendance	Average Attendance	# Promoted*
January	3	63	22	7	
February	11	63	139	13	
March	15	63	137	9	
April	12	73	113	9	
May	8	73	79	10	14
June	0	0	0	0	
July	0	0	0	0	
August					
September					
October					
November					
December					
<b>Total</b>	<b>49</b>	<b>136</b>	<b>490</b>	<b>10</b>	<b>14</b>

ESL Level 2					
Month	# Classes	# Students Enrolled	Attendance	Average Attendance	# Promoted*
January	3	33	33	11	
February	11	33	149	14	
March	15	33	174	12	
April	12	37	136	11	
May	8	37	96	12	6
June	0	0	0	0	
July	0	0	0	0	
August					
September					
October					
November					
December					
<b>Total</b>	<b>49</b>	<b>70</b>	<b>588</b>	<b>12</b>	<b>6</b>

ESL Level 3					
Month	# Classes	# Students Enrolled	Attendance	Average Attendance	# Promoted*
January	3	34	46	15	
February	11	34	143	13	
March	15	34	178	12	
April	12	36	125	10	
May	8	36	91	11	5
June	0	0	0	0	
July	0	0	0	0	
August					
September					
October					
November					
December					
<b>Total</b>	<b>49</b>	<b>70</b>	<b>583</b>	<b>12</b>	<b>5</b>

ESL Level 4					
Month	# Classes	# Students Enrolled	Attendance	Average Attendance	# Promoted*
January	3	15	20	7	
February	11	15	50	5	
March	15	15	59	4	
April	12	16	66	6	
May	8	16	37	5	3
June	0	0	0	0	
July	0	0	0	0	
August					
September					
October					
November					
December					
<b>Total</b>	<b>49</b>	<b>31</b>	<b>232</b>	<b>5</b>	<b>3</b>

Value of ESOL Program					
	Quarter I	Quarter II	Quarter III	Quarter IV	Total
Nighttime Volunteer Hours (38.2)	\$1,090	\$1,056			\$2,146
Daytime Volunteer Hours (0)	\$0	\$0			\$0
Professional Volunteer Hours (0)	\$0	\$0			\$0
<b>Total</b>	<b>\$1,090</b>	<b>\$1,056</b>			<b>\$2,146</b>

Volunteers provided 37 hours of service to El Sol in our Nighttime classes.

### b. Spanish Literacy – Plazas Comunitarias

Value of Plazas Comunitarias Program					
	Quarter I	Quarter II	Quarter III	Quarter IV	Total
Volunteer Hours	\$0	\$128	\$0	\$0	\$128

Volunteers provided 4.5 hours of service to El Sol in our Plazas Comunitarias classes.

STRATEGIC PLAN GOAL: 7 Plazas Module Graduates in 2021

Quarter II Progress: Students are placed at the appropriate level according to an initial assessment. In the Second quarter of 2021, 2 students completed primary school modules and 2 student finished secondary school modules.

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>STRATEGIC PLAN GOAL</b> 7 graduates from Primary or Secondary school modules	0	2	2	3	7
<b>Actual</b>	0	4			4

In the Second Quarter, the Plazas Comunitarias classes continued to be online. On average, there were 3 students attending each class this semester.

Month	# Classes	Basic/Intermediate Total Attendance	Advanced Total Attendance	Average Attendance per class	Promoted/ Modules	Enrolled Students
January	2	5	4	5		17
February	7	15	24	6		17
March	9	27	21	5		17
April	9	29	0	3		18
May	4	12	0	3	30	18
June	11	33	8	4		13
<b>Total</b>	<b>42</b>	<b>121</b>	<b>57</b>	<b>4</b>	<b>30</b>	



**c. GED Program**

<b>GED</b>					
<b>Month</b>	<b># Classes</b>	<b># Students Enrolled</b>	<b>Total Attendance</b>	<b>Average Attendance per Class</b>	<b># Promoted</b>
January	2	12	16	8	
February	8	12	58	7	
March	8	12	63	8	
April	11	12	64	6	
May	6	12	24	4	9
June	13	13	75	6	
<b>Total</b>	<b>48</b>	<b>12*</b>	<b>300</b>	<b>4</b>	<b>9</b>

\*Monthly Average

El Sol has a GED Spanish program for students who were unable to finish their high school degrees.

El Sol offers GED classes in the evenings on Thursdays and Fridays. There are four subjects of the GED Program; Language, Math, Science, and Social Studies.

By the end of the second quarter 13 students were enrolled and we had an average of 6 students attend the GED classes. 9 students passed at least one of the four subject tests and 3 students have received their GED diploma.

**d. Computer Program**

STRATEGIC PLAN GOAL: 30 Graduates in 2021

Quarter II Progress: In the Second Quarter, 5 students completed 26 computer workshops.

	<b>Quarter I</b>	<b>Quarter II</b>	<b>Quarter III</b>	<b>Quarter IV</b>	<b>TOTAL</b>
<b>STRATEGIC PLAN GOAL</b> <b>Graduates of Computer Class</b>	<b>(No Graduation)</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>30</b>
<b>Actual</b>	<b>0</b>	<b>26*</b>			<b>0</b>

\*Workshops completed

In the second quarter, volunteers provided 9 hours of service to El Sol in our Nighttime Computer Class.

<b>Computer Nighttime Class</b>					
<b>Month</b>	<b># Classes</b>	<b># Students Enrolled</b>	<b>Attendance Total</b>	<b>Average Attendance per Class</b>	<b>Students who completed</b>
January	No classes	No classes	No classes	No classes	
February	4	5	11	3	
March	5	5	17	3	
April	4	6	19	5	
May	3	6	13	4	26
June	0	0	0	0	
<b>Total</b>	<b>16</b>	<b>11</b>	<b>60</b>	<b>4</b>	<b>26</b>

Computer Literacy classes are offered Tuesday and Thursday evenings. Classes continue to use an online model.

With most of the Adult Education classes being on-line, the Computer Class continues to take a role on assisting students with at home computer set-up, connection, access, and software integration. This has changed the priority for the Computer class to include IT assistance for our Adult Education students.

**e. Worker Development Program**

STRATEGIC PLAN GOAL: Total of 190 Complete or Graduate from Vocational Training courses and/or workshops in 2021.

Quarter II Progress: 123 students graduated or completed Vocational Training Workshops.

	<b>Quarter I</b>	<b>Quarter II</b>	<b>Quarter III</b>	<b>Quarter IV</b>	<b>TOTAL</b>
<b>STRATEGIC PLAN GOAL Graduates</b>	<b>46</b>	<b>47</b>	<b>48</b>	<b>49</b>	<b>190</b>
<b>Actual</b>	<b>97</b>	<b>123</b>			<b>220</b>

STRATEGIC PLAN GOAL: 30% of follow ups of those who Graduate/Complete Vocational Training courses/workshops will secure new income in 2021.

Quarter II Progress: 57% of Follow ups reported new income from the course or workshop.

	<b>Quarter I</b>	<b>Quarter II</b>	<b>Quarter III</b>	<b>Quarter IV</b>	<b>AVG</b>
<b>STRATEGIC PLAN GOAL New Income</b>	<b>30%</b>	<b>30%</b>	<b>30%</b>	<b>30%</b>	<b>30%</b>
<b>Actual</b>	<b>55%</b>	<b>57%</b>			<b>56%</b>

123 Students Completed and/or Graduated Vocational training classes in the Second Quarter. Of those, 57% followed up reported new income because of taking the course.

2021 WDP Graduates		
Workshops	Q1	Q2
Sewing	0	11
Kitchen Training Program	0	4
Beauty Advisor	0	0
Bicycle Repair	24	69
Cleaning	0	0
Tile	14	25
Painting	25	8
Plumbing Repair	7	6
Floral Design	18	0
Career Counseling	9	0
<b>TOTAL</b>	<b>97</b>	<b>123</b>

	2021 Income Follow Ups	
	Q1	Q2
Follow Ups	22	23
# who reported new income from follow ups	12	13
% of follow ups who reported new income	55%	57%

### 3. HEALTH PROGRAM

#### a. Promotores de Salud – Health promoters

STRATEGIC PLAN GOAL: 7 Total Promotores de Salud will be identified and trained in 2021.

Quarter II Progress: 9 Total Promotores.

	Quarter I	Quarter II	Quarter III	Quarter IV	AVERAGE
<b>STRATEGIC PLAN GOAL</b> <b>7 Promotores Trained</b>	7	7	7	7	7
<b>Actual</b>	<b>8</b>	<b>9</b>			<b>8</b>

The Promotores de Salud reached a total of 102 members of the community this quarter to discuss health issues of concern and educate the community. We continued to focus on Covid-19 this quarter providing Updates and New Information.

	Subject	Number of Contacts
Jan	Stress and the Pandemic	20
Feb	Stress and the Pandemic	10
Mar	Covid19 Vaccine	50
Apr	Covid-19 - Update	22
May	Covid-19 - Update	60
Jun	Covid-19 - New Info	20
<b>Total</b>		<b>182</b>

Each Promotor volunteered five hours per week for the second quarter (12 weeks). We had 9 Promotores volunteer with us this Quarter.

Value of Health Program		
	Quarter I	Quarter II
<b>Promotores Hours</b>	\$8,220	\$15,412
<b>Total</b>	<b>\$8,220</b>	<b>\$15,412</b>

## b. Referrals and Workshops

STRATEGIC PLAN GOAL: Attendance to health-related workshops and activities will total at least 2,000 each year.

Quarter II Progress: The total attendance this quarter to Health Education Workshops was 781. The educational workshop was El Sol Health Program Presentation COVID19 Vaccine by Dr Nuchovich.

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>STRATEGIC PLAN GOAL Workshop Attendance</b>	500	500	500	500	2000
<b>Actual</b>	1,763	781			2,544

STRATEGIC PLAN GOAL: A total of 70% of Clients will successfully follow up with their referral appointment.

Quarter II Progress: 70% of clients successfully followed up.

	Quarter I	Quarter II	Quarter III	Quarter IV	AVERAGE
<b>STRATEGIC PLAN GOAL % Appointment Follow up</b>	70%	70%	70%	70%	70%
<b>Actual</b>	93%	70%			82%

In the Second quarter of 2021, our Health Coordinator helped 108 separate cases navigate the health system. The chart below, summarizes the referrals performed.

Health Referral Type	Jan	Feb	Mar	Apr	May	Jun	Total
Primary Care-MyClinic	3	5	9	11	12	14	54
Dental	0	0	0	1	1	6	8
Vision	1	0	1	0	1	0	3
Hearing	0	0	0	0	0	0	0
Skin	0	0	0	0	0	0	0
Women's Health	0	0	0	0	0	0	0
Escucho-MyClinic	3	1	2	0	3	1	10
Other Specialist	3	1	3	1	1	6	15
Other Referral	7	6	10	13	8	15	59
DV Counseling	0	3	1	0	0	1	5
Foundcare	0	0	0	0	0	0	0
Homeless Referral	1	0	0	0	0	0	1
Legal	0	0	0	2	1	1	4
SA	0	0	0	1	0	0	1
Mental Health	0	0	0	2	1	1	4
Oftalmologist	0	0	0	2	0	2	4
<b>TOTAL</b>	<b>18</b>	<b>16</b>	<b>26</b>	<b>33</b>	<b>28</b>	<b>47</b>	<b>168</b>

## Workshops and Events:

<b>First Quarter</b>			
<b>Month</b>	<b>Workshop Topic</b>	<b># of In Person Participants</b>	<b># of On line Participants</b>
January	AHA Cooking Class - Hypertension	10	
January	American Heart Association	4	
January	Healthier Jupiter - El Sol cooking Class	10	277
January	HIV Screening	1	
January	OSHA 10 Construction	6	
January	School for Parents - Social Media - Technology and Bullying	5	
January	Workers Council	8	
January	Zumba in the Park	6	
January	Zumba in the Park	5	
January	Zumba in the Park	6	
January	Zumba in the Park	6	
February	Family Garden Class	9	
February	Healthier Jupiter - El Sol cooking Class	10	224
February	Healthier Jupiter - El Sol cooking Class - Strawberry Wrap, Quicke & Smoothie	11	234
February	Jupiter Police Department - Sexual Assault	25	
February	Merciful Heavens Food Distribution	27	
February	OSHA 10 Construction	3	
February	School for Parents - Emotional Health of Famil	8	
February	School for Parents - Home and School Relationship	10	
February	School for Parents - Understanding our Children	6	
February	Zumba in the Park	10	
February	Zumba in the Park	6	
February	Zumba in the Park	8	
February	Zumba in the Park	8	
February	Zumba in the Park	11	
March	Healthier Jupiter - El Sol Cooking Class Pesto Shrimp with Rice	58	
March	Healthier Jupiter - El Sol Cooking Class - Zucchini Lasagna	10	682
March	Promotore Training - Vaccine Campaign	9	
March	School for Parents - Communication	4	
March	School for Parents - Developmental Stages (0-10)	3	
March	School for Parents - Discipline	4	
March	School for Parents - Understanding our Children Part 2	4	
March	Zumba in the Park	9	
March	Zumba in the Park	9	
March	Zumba in the Park	5	
March	Zumba in the Park	12	
<b>Total</b>		<b>346</b>	<b>1,417</b>

<b>Second Quarter</b>		
<b>Month</b>	<b>Workshop Topic</b>	<b># Of In Person Participants</b>
April	Healthier Jupiter - El Sol Cooking Class	10
April	Healthier Jupiter - El Sol Cooking Class	13
April	OSHA 10 Construction	6
April	Promotore Training - Vaccine Campaign	9
April	School for Parents	11
April	Vaccine Presentation - Information on the covid vaccines	14
April	Zumba in the Park	2
April	Zumba in the Park	8
April	Zumba in the Park	9
April	Zumba in the Park	6
April	Zumba in the Park	13
May	Nicklaus Dental Bus	15
May	OSHA 10 Construction	8
May	Promotore Training - Vaccine Campaign	9
May	Workers Council	11
May	Zumba in the Park	10
May	Zumba in the Park	5
May	Zumba in the Park	7
May	Zumba in the Park	6
June	Nicklaus Dental Bus	9
June	Nicklaus Dental Bus	2
June	Nicklaus Dental Bus	9
June	OSHA 10 Construction	9
June	School for Parents	4
June	School for Parents	4
June	Workers Council	12
June	Zumba in the Park	8
June	Zumba in the Park	4
June	Zumba in the Park	4
June	Zumba in the Park	4
<b>Total</b>		<b>241</b>

In the Second quarter of 2021 our Health Coordinator recorded 241 attendances of community members for 30 different workshops and events in person.

#### 4. COMMUNITY LIFE

STRATEGIC PLAN GOAL: Create 3 new opportunities for clients/families to participate in community programs in 2021.

Quarter II Progress: Immunizations, Palm Beach State College Informational session, and Homesafe informational session.

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>STRATEGIC PLAN GOAL</b> Create 3 new opportunities for clients/families to participate in community programs and activities that have typically been inaccessible to clients/families in 2021	1	1	0	1	3
<b>Actual</b>	2	3			5

STRATEGIC PLAN GOAL: Hold Martin Luther King Jr., Soccer Tournament, and El Sol Fest at El Sol in 2021.

Quarter II Progress: El Sol did not hold the Martin Luther King Jr. or the Soccer tournament events due to Covid-19.

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>STRATEGIC PLAN GOAL</b> Hold Martin Luther King Jr., Soccer Tournament, and El Sol Fest events in 2021	2	0	0	1	3
<b>Actual</b>	0	0			0

STRATEGIC PLAN GOAL: Have a total of 580 volunteer hours through community service events in 2021 by El Sol Workers.

Quarter II Progress: Program Suspended due to Covid-19.

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>STRATEGIC PLAN GOAL</b> Have a total of 580 volunteer hours through community service events in 2020	145	145	145	145	580
<b>*Actual</b>	0	0			0

STRATEGIC PLAN GOAL: Operate a strong Volunteer Program in 2021.

Quarter II Progress: 72 individuals volunteered 1,774 hours in the Second quarter.

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>Volunteer Hours Given to El Sol</b>	1,253	1,774			3,027



**a. Community Service**

Due to the Coronavirus Pandemic and to ensure the health and safety of our workers, community, and our staff, El Sol did not hold any Community Service events this Quarter.

**b. Community Events**

**1. Special Events**

**i) Swimming class**

In the Second Quarter of 2021, 10 Families participated in swimming classes.

**c. Town of Jupiter Presentations**

The Town of Jupiter delivers presentations at El Sol to discuss basic Code Compliance and highlight relevant issues. Due to the Coronavirus Pandemic, they were unable to present at El Sol. The c. Town of Jupiter Presentations will resume when possible.

**d. Volunteers and Interns**

Volunteers log their hours in a log book at El Sol or call in their hours if they were working from home. El Sol enters their time and tracks their hours through Salesforce.

In the Second quarter of 2021, a total of 72 El Sol volunteers gave 1,774 hours of their time, which is valued at \$52,224. This calculation includes 1,452 regular volunteer hours, 182 Intern hours, and 140 Professional IT Volunteer hours.

Many of the hours listed above are accounted for in the different programs described in this report. The rest of the hours are contributed by volunteers that provide many different services such as administrative, assist with special events and committees; teach Spanish classes, write grants and develop strategies, and much more. Their contributions are summarized below under the category “Other.”

For the Second quarter of 2021, the total number of volunteer hours contributed for operations that are not otherwise mentioned in this report were 284. The total number Professional IT volunteer hours contributed to El Sol is 140 hours. The El Sol Intern program has resumed and four Interns provided 182 hours of service.

<b>Value of Community Life Volunteers</b>			
	<b>Quarter I</b>	<b>Quarter II</b>	<b>Total</b>
Volunteers - Other	\$13,542	\$8,105	\$21,648
Professional IT Volunteers	\$6,632	\$5,596	\$12,228
Interns	\$3,382	\$5,203	\$8,585
<b>Total</b>	<b>\$23,556</b>	<b>\$18,904</b>	<b>\$42,460</b>

## 5. LEGAL PROGRAM

STRATEGIC PLAN GOAL: Increase attendance to education and information sessions on legal issues to 532 in 2021.

Quarter II Progress: No legal Virtual Workshops were held this quarter.

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>STRATEGIC PLAN GOAL</b> Provide education workshops to 532 clients	133	133	133	133	532
<b>Actual</b>	1,632	0			1,632

STRATEGIC PLAN GOAL: Expand capacity for legal advice/counsel for El Sol clients by strengthening existing partnerships with agencies, firms, and attorneys (as evidenced by memoranda of understanding)

Quarter II Progress: No new MOUs for the Legal Program.

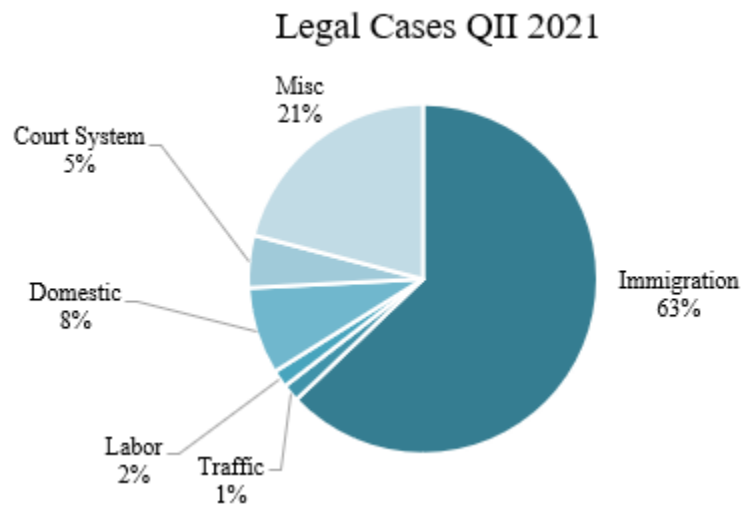
STRATEGIC PLAN GOAL: Provide legal navigation and referrals to 625 clients in 2021.

Quarter II Progress: 37 individuals received legal navigation and referrals.

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>STRATEGIC PLAN GOAL</b> Provide legal navigation and referral to 625 clients	156	156	156	157	625
<b>Actual</b>	35	37			72

During the Second Quarter of 2021, our Legal Coordinator and The Legal Aid Society of Palm Beach County, helped a total of 37 people with legal questions. These cases consisted of immigration, criminal, labor, domestic, and miscellaneous issues.

Category	Quarter I	Quarter II	Total
Immigration	18	27	45
Criminal /Traffic	3	1	4
Labor related (wage theft, employment	6	1	7
Domestic Issues	2	0	2
Court System	1	2	3
Miscellaneous (landlord/tenant claims, contract claims, navigation,etc)	5	6	0
<b>Total</b>	<b>35</b>	<b>37</b>	<b>61</b>



Legal Presentations made during the year:

<b>Date</b>	<b>Subject</b>	<b>Presenters</b>	<b>Number Workers Who Attended via Facebook</b>
January	Workers Compensation	Natalie Navarro	823
February	All new about Immigration	Jackie Delgado	380
March	Personal Injury	Kelsey Burke	429
<b>Total:</b>			<b>1,632</b>

## 6. FOOD AND NUTRITION PROGRAM

STRATEGIC PLAN GOAL: Serve at least 10,000 meals in 2021.

Quarter II Progress: El Sol served 3,319 meals in the Second Quarter, which represents an increase of 39% compared to the First Quarter of the year.

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>STRATEGIC PLAN GOAL</b> Serve at least 10,000 meals	2,500	2,500	2,500	2,500	10,000
<b>Actual</b>	2,438	3,319			5,757

STRATEGIC PLAN GOAL: Increase attendance to Food and Nutrition workshops to 320 in 2021.

Quarter II Progress: The total attendance this quarter to 4 in person Food and Nutrition workshops was 89.

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>STRATEGIC PLAN GOAL</b> Have 320 clients participate in nutrition workshops	80	80	80	80	320
<b>Actual</b>	373	89			462

Nutrition Workshops:

Month	Program	Nutrition Workshops	Attendance
Feb	Food & Nutrition	Benefits of Honey	21
Feb	ESL Program	Lesson 1 - Welcome to Eating Smart - Levels (3&4)	26
Feb	ESL Program	Lesson 1 - Welcome to Eating Smart - Levels (1&2)	20
Feb	ESL Program	Lesson 2 - Plan-Shop-Save (Levels 3&4)	19
Feb	ESL Program	Lesson 2 - Plan-Shop-Save (Levels 1&2)	28
Feb	ESL Program	Lessons 3&4 - Fruits & Vegetables (Levels 3&4)	15
Feb	ESL Program	Lessons 3&4 - Fruits & Vegetables (Levels 1&2)	25
Mar	Food & Nutrition	Salt in Your Body, High Blood Pressure, Healthy	10
Mar	ESL Program	Lesson 5 - Whole Grains (Levels 3&4)	15
Mar	ESL Program	Lesson 5 - Whole Grains (Levels 1&2)	24
Mar	ESL Program	Lesson 6 - Protein & Food Safety (Levels 3&4)	15
Mar	ESL Program	Lesson 6 - Protein & Food Safety (Levels 1&2)	24
Mar	ESL Program	Lesson 7 - Calcium (Levels 3&4)	17
Mar	ESL Program	Lesson 7 - Calcium (Levels 1&2)	21
Mar	ESL Program	Lesson 8 - Make Changes (Levels 3&4)	20
Mar	ESL Program	Lesson 8 - Make Changes (Levels 1&2)	31
Mar	ESL Program	Lesson 9 - Celebration (Levels 3&4)	17
Mar	ESL Program	Lesson 9 - Celebration (Levels 1&2)	25
April	Food & Nutrition	Fast Food and Nutrition	15
May	Food & Nutrition	How to Stay Hydrated	10
June	Food & Nutrition	Healthy Summertime Snacks for the Family	22
June	Health Program	Diabetes Education	42

STRATEGIC PLAN GOAL: Provide 1,500 pounds of produce from the Community Garden in 2021.

Quarter II Progress: 500 pounds of food were harvested in the Second Quarter.

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>STRATEGIC PLAN GOAL</b>					
Provide 1500 pounds of food from the garden	375	375	375	375	1500
Actual	600	500			1100

STRATEGIC PLAN GOAL: Provide food for 160 clients through the Community Garden in 2021.

Quarter II Progress: The Community Garden provided food for 336 clients in the Second quarter.

	Quarter I	Quarter II	Quarter III	Quarter IV	AVG
<b>STRATEGIC PLAN GOAL</b>					
Provide food for 160 clients through the Community Garden	160	160	160	160	160
Actual	271	336			271

**a. Hot Meal Program**

In the Second quarter of 2021, El Sol served a total of 3,319 meals.

El Sol Hot Meal		
Month	Total Meals Served	Average meals served per day
January	877	58
February	656	33
March	905	34
April	916	13
May	1,342	12
June	1,061	13
<b>Total</b>	<b>5,757</b>	<b>27</b>

The Food and Nutrition Program is making a hot meal first thing in the morning and also providing “To-Go” lunches for workers going out to work. The meals listed in the chart include both the hot meals and the lunches.

In the Second Quarter, volunteers contributed 295 hours in the kitchen at El Sol.

<b>Value of the Food &amp; Nutrition Program</b>			
	<b>Quarter I</b>	<b>Quarter II</b>	<b>Total</b>
Hot Meals (@ \$3/meal)	\$7,314	\$9,957	\$17,271
Food Pantry, food	\$15,866	\$20,657	\$36,523
Kitchen Volunteers	\$5,210	\$8,425	\$13,635
Garden Volunteers	\$5,594	\$5,602	\$11,196
PBC Food Bank - Food Stamps	\$2,283	\$2,968	\$5,251
<b>Total</b>	<b>\$36,267</b>	<b>\$47,610</b>	<b>\$83,877</b>

### **b. CROS Ministries Food Pantry**

In the Second quarter, the C.R.O.S Ministries Pantry at El Sol served 1,154 individuals, averaging 385 individuals per month.

<b>Jupiter Food Pantry</b>		
<b>Month</b>	<b>People Served</b>	<b>Value*</b>
January	318	\$5,636
February	401	\$5,336
March	365	\$4,894
April	377	\$7,036
May	368	\$8,175
June	409	\$5,447
<b>Total</b>	<b>2,238</b>	<b>\$36,523</b>

### **c. Palm Beach County Food Bank – Food Stamps**

The Palm Beach County Food Bank resumed their Benefits Specialist visits to El Sol in February of this year. El Sol has a representative from the Palm Beach County Food Bank who visits El Sol every Thursday between 9am and 4pm to provide assistance with Food Stamp applications and Medicaid inquiries.

In the Second quarter of 2021, the Palm Beach County Food Bank Benefit Specialist assisted 41 community members with their PBCFB applications.

**d. Sunshine Organic Community Garden**

In the Second quarter of 2021, we harvested 500 pounds of food from the garden. Community members volunteered 196 hours in the Sunshine Organic Community Garden.

Month	Garden
January*	200
February*	200
March*	200
April	140
May	170
June	190
<b>Total lbs</b>	<b>1100</b>

\*Estimated harvest due to lost recording log

Date	Workshops	Attendance
January	Growing Tomatoes	7
February	Choosing Healthy Plants	10
March	Methods of Pollination	13
June	Removing raised garden beds / Building new beds from galvanized steel	22
<b>Total</b>		<b>52</b>

In the second quarter, 22 Community members attended and continue to attend classes on removing raised garden beds and building new beds from galvanized steel panels.



## 7. YOUTH DEVELOPMENT PROGRAM

STRATEGIC PLAN GOAL: Provide academic learning experiences to at least 90 children (book club, homework club, Girls Who Code, etc.)

Quarter II Progress: El Sol provided 25 students with academic learning experiences.

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>STRATEGIC PLAN GOAL</b> Provide academic learning experiences	22	22	23	23	90
<b>Actual</b>	23	25			48

STRATEGIC PLAN GOAL: Provide direct family services to at least 60 children and their parents each year (summer camp, tutoring, study hall, school for parents).

Quarter II Progress: El Sol provided 11 students with direct family services.

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>STRATEGIC PLAN GOAL</b> Provide direct family services	10	20	20	10	60
<b>Actual</b>	21	11			32

STRATEGIC PLAN GOAL: Provide family support and referral services to at least 30 families each year (JTAA, VPK, Library, etc.)

Quarter II Progress: El Sol provided 26 families with support and referral services

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>STRATEGIC PLAN GOAL</b> Provide family support and referral services	5	10	10	5	30
<b>Actual</b>	24	26			50

STRATEGIC PLAN GOAL: Provide access to at least 5 unduplicated community resources each year (Back to School Bash, Santa in the Park, PTO Meetings, etc.)

Quarter II Progress: El Sol has provided 2 community resources in 2021.

	Quarter I	Quarter II	Quarter III	Quarter IV	TOTAL
<b>STRATEGIC PLAN GOAL</b> Provide access to at least 5 unduplicated community resources	1	2	1	1	5
<b>Actual</b>	2	0			2



Provide academic learning experiences to at least 90 children (book club, homework club, Girls Who Code, etc)								
	Q1		Q2		Q3		Q4	
Service	# sessions	# students	# sessions	# students	# sessions	# students	# sessions	# students
Libros Book Club	11	8	11	10				
The Unique and Powerful Book Club		15	11	15				
<b>Total</b>	<b>11</b>	<b>23</b>	<b>22</b>	<b>25</b>				

Provide direct family services to at least 60 children and their parents each year (summer camp, tutoring, study hall, school for parents)								
	Q1		Q2		Q3		Q4	
Service	# sessions	# Students	# sessions	# Students	# sessions	# Students	# sessions	# Students
Virtual Tutoring	38	5	41	5				
In person Tutoring	4	4	20	6				
Bike Repair Workshop	1	12	0	0				
<b>Total</b>	<b>43</b>	<b>21</b>	<b>61</b>	<b>11</b>				

Family support and referral services to families:

Event	# Families			
	Q1	Q2	Q3	Q4
School Registration	6	4		
VPK Registration	6	9		
College Preparation	4	5		
Baby Supplies	8	0		
Activating student ebt card, internet connection, and bus-stops	0	8		
<b>Total</b>	<b>24</b>	<b>26</b>		

Access to unduplicated community resources (Back to School Bash, Santa in the Park, PTO Meetings, etc.):

Event	# Events			
	Q1	Q2	Q3	Q4
Drowning Prevention Presentation	1	0		
Spring Fest	1	0		
Palm Beach State College Informational session with Dr. Alina Manzanero and Lee Rodriguez	0	1		
Riverbend bike ride with Li-bros book club	0	1		
Homesafe presented an informational session	0	1		
End of the year ice-cream social and kindness and wellness event for all book clubs	0	1		
<b>Total</b>	<b>2</b>	<b>4</b>		

Volunteers provided 84 hours of service to El Sol in our Youth Development Program.

## IV. PROGRAM DESCRIPTION TABLE

<b>Program</b>	<b>Dates/Times</b>	<b>Description</b>
<b>Labor Program</b>		
Day Labor	Mon – Sat 7AM – 1PM Sunday 7AM – 11AM	Match the skills of registered day laborers to employers.
Case Management	Mon – Fri 8AM – 3PM Two Saturdays a Month 8AM – 3PM	Worker Registration, interviews, crisis funds, file management and review.
<b>Adult Education</b>		
Worker Development: Capacitate para Empleo	Varies	Vocational On-line Spanish training class in the Computer Lab at El Sol and Vocational workshops
Worker Development: Sewing Program	Mon & Wed (Basic) Tue & Thurs (Advanced) 5PM -7PM During Semester	Vocational training to provide real life marketable and income generating sewing skills. Customer access for tailoring.
Worker Development: Kitchen Training Program	Sat 12PM – 5PM Seasonal	Vocational training to provide real life marketable and income generating culinary skills.
Worker Development: Vocational Workshops	Varies	Vocational training to provide skills for Construction, Auto Repair, Cleaning, landscaping, and handyman skills. Held at various locations.
ESOL	Mon – Wed 7PM – 9PM During Semester	Structured ESOL classes with four levels of English Proficiency; includes Staying Healthy Curriculum and Financial Literacy. Volunteers provide childcare at night for parents who would otherwise be unable to attend class. Currently available On-line.
ESL Table Talk	Mon, Wed & Fri 9AM – 11AM Currently On Hold	Informal table talk discussion. Each lesson can stand alone and covers job related topics such as landscaping, housekeeping, painting, etc.
Conversational English	Tues and Thurs 9:30AM – 11:30AM Currently On Hold	Conversational English practice for intermediate to advanced level students.
Plazas Comunitarias	Mon – Thurs 7PM - 9PM During Semester	Adult education for Spanish speakers; levels range from basic literacy to GED. Recognized by the Mexican Department of Education.
Computer Literacy	Mon 7PM – 9PM During Semester	Basic Computer skills including Microsoft Office and using the internet.
GED Prep in Spanish	Tue – Fri 7PM – 9PM During Semester	Preparation to take the GED in Spanish

<b>Health</b>		
Promotores de Salud	Varies	Hispanic Community Leaders are trained on various health topics to inform and educate the community.
Referrals & Education	Mon-Fri 9AM – 5PM	Assist and guide people in accessing healthcare; provide educational workshops about health issues and healthy living through guest speakers and El Sol’s Promotores de Salud program (Health Promoters).
School for Parents	Saturdays (Varies) 9AM – 11AM	Classes for families to strengthen parenting skills, and foster communication in the household
Zumba in the Park	Thursdays 5:30PM – 6:30PM	Fitness classes taught for healthy exercise and to have fun. Currently on line.
Foundcare HIV/AIDS testing	Third Saturday of the Month 8AM - 10PM	Free HIV/AIDS testing and education.
<b>Community Life</b>		
Community Service	Monthly Currently On Hold	Workers, Volunteers and Community Members participate in community service projects.
Volunteers	Varies	Community members volunteer at El Sol in a variety of roles including welcoming employers, grant writing, IT support, teaching English, preparing meals, and administrative tasks.
Professional Volunteers	Varies	Community Members who volunteer at El Sol within their profession and expertise. This includes IT, graphic arts, grant writing, interior design, and publishing.
AARP	Varies	AARP paid Part-Time positions; Assigned to assist El Sol’s mission.
Interns	Varies	Interns assist with community service, planning events, programs, administrative tasks, and annual surveys.
Special Events	Varies	El Sol puts on different Community events during the year such as El Sol Fest and The Volunteer Luncheon.
Town of Jupiter Code Compliance Presentations	Varies	The Town of Jupiter Code Compliance Division gives presentations about Code Compliance issues.
<b>Legal Program</b>		
Legal Referrals and Education	Varies	Assist and guide people in accessing the legal system and provide educational workshops about their rights and responsibilities under the laws of the U.S. and the state of Florida.
<b>Food and Nutrition</b>		
Hot Meal Program	Mon-Fri 8:30 AM	El Sol provides coffee & bread in the morning every day and a hot meal Monday through Friday for those waiting for work.
CROS Ministries Food Pantry	Tues and Fri 2PM – 4PM	C.R.O.S. Ministries distributes food to anyone hungry in North Palm Beach County.
Farmers Market	Seasonal Sundays 9AM – 1PM	Market on North parking lot with vendors providing fresh produce and hand made products
Sunshine Organic Community Garden	Varies	This garden is meant to educate and empower the residents of Jupiter to grow their own food using sustainable methods. 10% of the harvest goes back to the El Sol Hot Meal and Food Pantry Programs. The Garden has 30 plots, 20 of which are reserved for the low income residents of our area.

<b>Youth Development</b>		
Children's Summer Camp	July-August Mon-Fri 9AM - 12PM	6-week children's summer camp for low income families of the community
Children's Summer Book Club	July-August Thu 10AM - 12PM	6-week book club held after summer camp to engage children in reading over the summer through discussion
Children's Chess Club	June-July 3PM-4PM Currently On Hold	6-week chess club held after summer camp to introduce children to basic chess concepts
Intro to Taekwondo	June-July 3PM - 4PM Currently On Hold	6-week introduction to basic Taekwondo forms held after summer camp
JES Book Club	Tuesdays 2:15 PM – 3PM Currently On Hold	Activities to improve reading, comprehension, and writing skills as well as serve as a support group for young students. Held at Jupiter Elementary School.
Girls Who Code	Wednesdays from 3:15PM - 4:30PM during School Year Currently On Hold	In partnership with the National Organization, "Girls Who Code" volunteers assist high school female students with introductory software coding skills
JES homework Club	Mondays and Wednesdays from 2PM - 3PM during School year Currently On Hold	In partnership with Jupiter Elementary School, volunteers assist elementary school students with homework during the school year
JMS Girls Book Club	Tuesdays 4PM	Activities to improve reading, comprehension, and writing skills as well as serve as a support group for young girls. Held at Jupiter Middle School.
Arts and Crafts Classes	Mondays 7PM – 9PM Currently On Hold	Art classes for children of parents attending ESL classes
Read-A-Recipe Literacy	Tuesdays 7PM – 9PM Currently On Hold	English literacy classes for children taught through curriculum of recipes in the kitchen. Meant for children of parents attending ESL class
Computer Classes	Wednesdays 7PM - 9PM Currently On Hold	Computer classes for children of parents attending ESL classes
Early Learning Coalition	Mondays, Wednesdays 9AM - 5PM Currently On Hold	On site ELC case managers process eligibility for VPK, School readiness, and CSC Scholarships