



EL SOL, JUPITER'S NEIGHBORHOOD RESOURCE CENTER SECOND QUARTERLY REPORT 2012

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July 20th, 2012

Dear Town of Jupiter Council Members,

As part of its lease with the Town, El Sol is pleased to submit its second quarterly report for the months of April, May and June of 2012.

Highlights

Labor	A total of 2,745 jobs were filled with over 1,000 jobs filled in May, a record high.
Education	Our women’s ESOL program was attended by 16 participants; 38 students advanced in our Night ESOL classes and 15 students completed computer classes.
Community Service	El Sol workers volunteered a total of 85 hours, valued at \$1,659.
Legal	Our volunteer attorneys and legal assistants took 69 cases.
Health	The Jupiter Volunteer Clinic assisted 252 individuals. We have also referred 223 people and offered health education to 326 participants.
Food	751 individuals were served through the Food Pantry and 3,586 lunches served to workers.
Personal Counseling	El Sol helped a total of 213 cases and channeled their needs to the proper agencies. We also had a representative from Victim’s Services visit El Sol every week.
Special Events	We had our annual Health Fair this year with 50 participants and a Legal Fair that had 30 attendees.
Value of Services	El Sol contributed services with an estimated value \$343,998. Monthly average: \$114,667.

We are proud to share the development of our programs and the positive impact they are having in Jupiter. The impact of our programs and services is detailed here, and when appropriate, there is a comparison to previous years’ statistics. According to the Florida Governor’s Commission on Volunteerism and Community Service, the value of volunteer contributions is estimated at \$19.52 per hour. This is the amount we assign to calculate the value of our programs.

If you have any questions or comments please feel free to contact me.

Respectfully submitted by,

Jocelyn Skolnik
Center Director

II. PROGRAMS

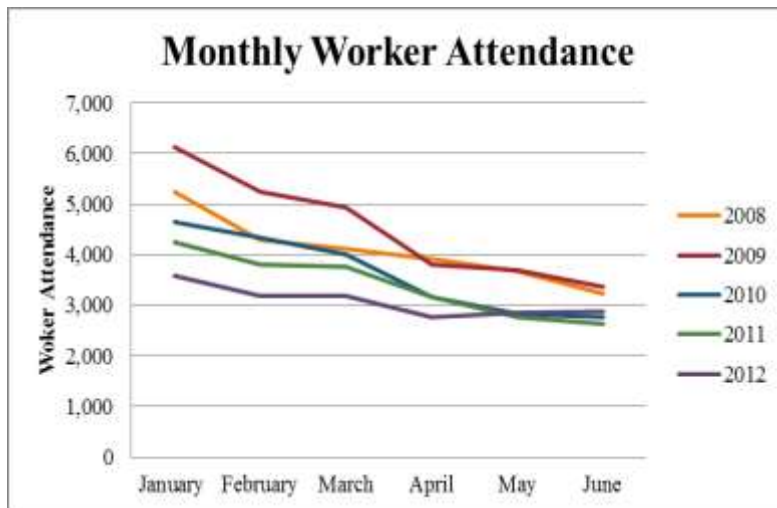
1. LABOR PROGRAM

a. Workers Statistics:

A total of 2,536 workers are registered with El Sol as of June 30th, 2012.

Workers Attendance:

Month	Worker Attendance					Average Worker Attendance Per Day				
	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012
January	5,239	6,123	4,645	4,241	3,591	169	198	150	137	116
February	4,289	5,249	4,334	3,811	3,189	153	187	155	136	114
March	4,122	4,944	4,013	3,763	3,179	133	159	129	121	103
April	3,909	3,805	3,169	3,174	2,766	130	127	106	106	92
May	3,673	3,697	2,839	2,762	2,854	118	119	92	89	92
June	3,243	3,358	2,759	2,638	2,887	108	112	92	88	96
Total	24,475	27,176	21,759	20,389	18,466	135	902	724	113	102



Workers Hired:

Month	Workers Hired					Average Workers Hired Per Day					Daily Placement Rate %				
	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012
January	634	476	423	392	577	20	15	14	13	19	12	8	9	9	16
February	684	425	483	526	508	24	15	17	19	18	16	8	11	14	16
March	660	513	566	744	815	21	17	18	24	26	16	10	14	20	26
April	783	539	628	920	831	26	18	21	31	28	20	14	20	29	30
May	962	555	774	749	1,002	31	18	25	24	32	26	15	27	27	35
June	762	752	745	835	912	25	25	25	25	30	23	22	27	32	32
Total	4,485	3,260	3,619	4,166	4,645	25	18	20	23	23	19	13	18	22	26



New Members of the Worker's Council

b. Employers Statistics

A total of 5,759 employers are registered with El Sol as of June 30th, 2012.

Employers Attendance:

Month	New Employers					Employer Attendance				
	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012
January	155	81	69	62	60	409	297	253	245	359
February	165	77	76	61	64	442	262	294	345	337
March	142	63	66	69	86	427	310	360	440	507
April	148	82	75	104	79	458	316	403	556	509
May	164	91	88	86	111	551	348	462	458	619
June	120	88	86	103	102	458	457	452	490	561
Total	894	482	460	485	502	458	332	371	422	482

Est. Value of Labor Program	
	Quarter II
Labor Staff	\$10,120
Volunteer Hours (420 hrs.)	\$8,198
Total	\$18,318

2. EDUCATION

a. English for Speakers of Other Languages (ESOL)

Daytime English Classes

As of May 14, 2012, our Daytime English classes have been run with the help of a grant from Florida Literacy Coalition with the help of Florida Blue. “Staying Healthy” is an English learner’s guide to American healthcare and healthy living. Classes are offered on Tuesdays and Thursdays from 9AM – 11AM for the general population. Monday classes are only for women with childcare provided. Classes cover basic conversational skills, and focus on vocabulary building activities and grammar with emphasis on healthcare. On average 17 students participated per class day.

This quarter, 789 workers attended daytime ESL classes. The monthly breakdown is as follows:

Month	Attendance	Attendance	Attendance	Average Attendance	Attendance	Average Attendance	Attendance	Average Attendance
	2008	2009	2010		2011		2012	
Jan	432	675	606	20	526	51	385	25
Feb	338	467	804	55	589	63	469	32
Mar	235	380	1,065	35	344	33	393	25
Apr	319	226	397	21	930	93	334	22
May	309	127	402	19	1,080	105	123	8
June	275	160	425	21	1,350	135	232	15
Total	1,908	2,035	3,699	29	4,819	480	1,936	21

*Average attendance was recalculated to reflect the number of days classes were offered any given month.

Est. Value of Daytime ESL Program	
	Quarter II
Day ESOL Coordinator	\$960
Volunteer Hours (376.65 hrs.)	\$7,352
Total	\$8,312



b. ESOL for Women with Children

This program provides English classes for women and their children. We have 16 women participating in this program. It improves family interaction and also helps with language skills, fosters independence, more employability and social integration. The program runs on Mondays from 9-11 AM.

Est. Value of Women's ESL	
	Quarter II
Volunteer Hours (96.95 hrs)	\$1,892
Total	\$1,892

Nighttime ESOL program

El Sol partners with the Harriet L. Wilkes Honors College of Florida Atlantic University (FAU) and Palm Beach State College (PBSC) to offer ESOL classes three nights per week. The topics covered this quarter are related to the stay healthy curriculum. Some volunteers also provided childcare each night for parents who would otherwise be unable to attend class. This quarter 98 students registered, and on average 64 attended class each night.

Est. Value of Nighttime ESL Program	
	Quarter II
Education Coordinator	\$2,160
Volunteer Hours (307.45 hrs.)	\$6,001
Total	\$8,161



c. Spanish Literacy – Plazas Comunitarias

Plazas Comunitarias is an adult basic education program organized by the Mexican National Institute of Adult Education (INEA) that provides Spanish speakers with the opportunity to learn to read and write and to complete elementary, middle and high school education.

Four community volunteers teach these classes on Thursdays and Fridays from 7 – 9 PM. A total of 4 students received a certificate of accomplishment this quarter by maintaining required attendance and successfully completing assessments this quarter.

Est. Value of Plazas Comunitarias Program	
	Quarter II
Plazas Coordinator	\$1,440
Volunteer Hours (34 hrs.)	\$664
Total	\$2,104

d. Spanish Classes for English Speakers

A core group of seven community members meet every Monday morning in 2012. The class is taught by a registered worker who has mastered his English proficiency and is now able to teach Spanish to English speakers. The class has concentrated on basic grammar rules and vocabulary building activities.

Est. Value of Spanish Classes for English Speakers	
	Quarter II
Volunteers (10 hrs.)	\$195
Total	\$195

e. Financial Literacy

A representative from Wells Fargo visits El Sol regularly to talk about different banking topics one on one with individuals. Individuals learn the benefits of opening a savings account, the importance of maintaining good credit, and how to recover money from their accounts if they return to their home country.

Month	Other Workshops	Attendance
Apr	Wells Fargo	3
May	Wells Fargo	3
June	Wells Fargo	9
TOTAL		15

f. Vocational Training

One of our successful and ongoing vocational training programs is our sewing program. The objective of the El Sol sewing center, Cosiendo Un Sueno, is to provide real life marketable and income-generating sewing skills. Five volunteers assist seven students to improve their sewing skills. Students have learned how to do alternations and how to create products such as bags and crafts.

Est. Value of Vocational Training	
	Quarter I
Volunteer Hours (152 hrs.)	\$2,967
Total	\$2,967

g. Civics Lessons

Town of Jupiter Workshop: The Town of Jupiter’s Code Compliance Department offered informational workshops about the Town’s codes and regulations; 72 people participated throughout this quarter.

Month	Civic Lesson Workshop Offered	Attendance
Apr	Town of Jupiter Civic Lesson	20
May	Town of Jupiter Civic Lesson	25
Jun	Town of Jupiter Civic Lesson	27
TOTAL		72

h. Computer Literacy- Nighttime Computer Skills Class

This quarter, 29 students registered for computer classes. There are two groups, one on Tuesday and one on Thursday. 15 students successfully completed the program in April. The classes introduce students to basic computer skills such as using Microsoft Word and PowerPoint. It helps students understand how the internet works, how to read and summarize news from the internet, find locations and directions, do research and compare prices using the internet, and information about how to find local resources and services. Students also learned how to use websites to find jobs and places to rent.

Value of Nighttime Computer Literacy Program	
	Quarter I
Computer Instructor	\$1,440
Total	\$1,440

3. COMMUNITY SERVICE AND ENGAGEMENT

El Sol coordinates monthly community service events in partnership with Solid Waste Authorities and other community partners. In The picture below workers help to paint a Jupiter resident’s house. This quarter, El Sol workers volunteered a total of 85 hours, valued at a contribution of \$1,659.



Community Service 2012					
Date	Name of Event/Partner	# of Participants	Hours	Total Hours	Value of Contribution
Apr	Great American Cleanup	4	5	20	\$390
May	Rebuilding Together of the Palm Beaches- Painting	9	5	45	\$878
June	Clean Up	5	4	20	\$390
TOTAL:		18	14	85	\$1,659

4. LEGAL

During the second quarter of 2012, two volunteer attorneys, assisted by three legal assistants handled a total of sixty nine cases. In addition, our volunteer attorneys provided assistance in certain on-going matters, assisted El Sol members with family members in detention, attended meetings with various public officials and spoke to different groups to raise awareness. The cases reflect the more dangerous and difficult atmosphere for immigrants of our community over the past year. El Sol attorneys take pro-bono labor cases and refer those coming to seek assistance with other legal questions.

The categories of cases are as follows:

Category	Number of Cases Taken
Immigration	17
Criminal /driving without a license	20
Labor related (wage theft, employment discrimination)	10
Miscellaneous (landlord/tenant claims, contract claims, etc)	8
Domestic Issues	4
# People navigated through court system	10
Total	69

One of our goals is to help the people we serve have appropriate access to the court systems and thus we continue to accompany people to court when necessary. We also continue to raise awareness about rights and responsibilities in the United States, in this regard we offered two workshops at El Sol that dealt with legal topics and had 30 attendees. Volunteer attorneys (valued at \$300/hr) and legal assistants (valued at \$75/hr) contributed 179 hours.

Est. Value of Legal Assistance Program	
	Quarter II
Attorneys (127.6 hrs.)	\$38,280
Legal Assistants (75 hrs.)	\$3,900
Total	\$42,180

5.HEALTH

a. Referrals and Education



The Health Program provides education on common health issues relevant to the immigrant and day laborer community of Jupiter. Our health coordinator successfully helped a total of 223 individuals with their health needs by referring them to the right resources. The following chart summarizes the activities performed throughout the second quarter of 2012:

To the left: Betzy Rega teaches a Health ESOL course.

Service	Jan	Feb	Mar	Apr	May	Jun
General Health	29	10	46	6	33	31
Specialist	2	2	5	2	2	7
Dental	0	11	8	48	11	2
Vision	4	4	3	4	0	0
Mental Health	0	1	0	1	0	1
Other	4	4	0	35	19	21
TOTAL	39	32	62	96	65	62

Additionally, we also held health education and prevention workshops.

Month	Workshop Topic	# of Participants
Apr	Health Fair	50
Apr	Dental Day	48
Apr	Jupiter Medical Center	19
May	STD Awareness with DOH	20
May	Diabetic Education	10
May	Sheriff's Safety Awareness	14
May	Health ESOL	35
June	HIV/AIDS	27
June	Mental Health	3
June	Blood Drive	3
June	Sickle Cell Class	29
June	Nutrition	33
June	Jupiter Police Department Safety Class	35
TOTAL		326

b. Jupiter Volunteer Clinic

The Jupiter Volunteer Clinic is a joint venture between El Sol, the Town of Jupiter, Jupiter Medical Center, Quantum Foundation, and the Palm Beach Health Department.

The Health Department provides the building facility and clerical staff on Saturdays, while El Sol provides the management team and scheduling of volunteer staff.

The Town of Jupiter coordinated the strategic planning that led the coalition to establish the center. Jupiter Medical Center will provide lab and imaging services, and Quantum Foundation is providing the necessary funding to pilot the volunteer clinic. This quarter the clinic has assisted 139 individuals.

Month	Appointments	# Seen	Amount
Jan	32	25	\$6,250
Feb	30	43	\$10,750
Mar	57	45	\$11,250
Apr	53	37	\$9,250
May	52	26	\$6,500
Jun	103	76	\$19,000
Totals	327	252	\$63,000

Est. Value of Health Program	
Quarter I	
Pro-Bono Medical	\$33,100
Volunteer (224.25 hrs.)	\$3,904
Health Coordinator	\$4,800
Clinic Coordinator	\$1,800
Clinic Value of Services	\$63,000
Total	\$106,604

6. FOOD

El Sol offers two different Food Assistance programs to the community.

a. Hot Meal Program

Every day El Sol provides coffee and pastries for breakfast, and a hot meal for lunch to those waiting for day labor. This is possible with the help of our volunteers and donations from various local businesses and organizations including Publix, Jupiter First Church, Temple Beth Am, St. Peter’s Catholic Church, Mariner Sands, JL Cares, and more.

This quarter we served a total of 3,586 meals with an average of 42 meals per day. Volunteers contributed 2,181.75 hours to this program.

Month	Total Lunches Served					Average Meals Served Per Day				
	2008	2009	2010	2011	2012	2008	2009	2010	2011	2012
Jan	5,169	4,751	4,005	3,516	2,080	172	158	137	117	70
Feb	4,053	4,219	3,499	2,922	1,702	140	141	124	104	59
Mar	3,279	4,121	3,076	2,663	1,935	106	137	99	85	67
Apr	2,878	3,904	1,967	1,626	1,310	95	130	67	56	45
May	2,400	2,591	1,566	1,422	947	80	86	52	47	38
Jun	2,135	2,179	1,531	1,413	1,329	71	73	51	47	44
Total	21,922	23,774	17,654	15,573	11,315	111	121	88	76	54

b. North Palm Beach Food Pantry

El Sol hosts C.R.O.S. Ministries’ North County Food Pantry Tuesdays and Fridays from 2:00 – 4:00PM. The most common listed reason for need was loss of employment.

This quarter we served 751 individuals. The number of individuals served per month is as follows:

Month	People Served
Jan	286
Feb	212
Mar	240
Apr	174
May	245
Jun	332
Total	1,489

Est. Value of Meal Program	
Quarter I	
Hot Meals (@ \$3/each)	\$10,758
Food Pantry, food	\$11,241
Volunteers (2,516.75 hrs.)	\$49,127
Total	\$71,126

7. PERSONAL COUNSELING

a. Guatemala Maya Center

This quarter, El Sol helped a total of 213 cases and channeled their needs to the proper agencies.

The Guatemalan-Maya Center has provided weekly assistance for families at El Sol. A case manager visits El Sol, Jupiter’s Neighborhood Resource Center, and helps families in need of services such as Medicaid, Florida Kid Care, WIC, Immunizations, Family Planning and the administration of Ages and Stages Questionnaires to help identify children with developmental concerns.

b. “Te Escucho” Program

“Te Escucho” (I Listen to you) program is a peer to peer listening program where volunteers have been trained to address the needs of a community in distress and to help them overcome problems, whether personal, social or family related. In this quarter 9 people have been assisted by this program. In addition, Sister Marta Tobón, a Guadalupan sister from St. Peter's Catholic Church assists many El Sol workers with her guidance. She assisted 20 people this quarter.

Month	Guatemalan Mayan Center	Sr. Marta	Te Escucho
Jan	56	10	0
Feb	31	11	0
Mar	32	5	8
April	69	4	5
May	64	9	2
Jun	51	7	2
Total	303	46	17

Est. Value of Personal Counseling Program	
	Quarter I
Guatemala Mayan Center	\$1,200
Sister Marta	\$781
Te Escucho (39.45hrs.)	\$770
Total	\$1,981

c. Saturday Parenting Classes

El Sol partnered with the Diocese of the Palm Beaches Office of Hispanic Ministry to offer parenting classes on Saturdays. These classes were coordinated by family counselors and topics discussed and attendance is to the right:

Date	Topic	Attendance
02/04/2012	Parenting Roles	13
02/11/2012	How to Understand Emotions and Feelings	9
02/18/2012	Discipline and Authority	19
02/25/2012	Sexual Education	10
03/03/2012	Health Matters	6
03/10/2012	Drug Prevention and Addiction	10
03/17/2012	Financial Education	7
Total		74

d. Victims Services

Victims Services is a mental health counseling program sponsored by the Palm Beach County Board of County Commissioners Public Services Department Victim Services Division. A victim advocate visits El Sol every Wednesday from 2-4 PM to assist individuals. Men are assisted with mental health to help with dealing with being victims of a crime. Women are also offered mental health assistance to help cope with being victims of domestic violence. This program had 72 appointments this quarter.

9. VOLUNTEERS, VISTAS AND INTERNS

The total number of volunteer hours this quarter is 4,332.25 valued at \$125,411. Many of those hours are accounted for in the different programs described in this report. The rest of the hours are contributed by volunteers that provide administrative and technical support; help register new workers; provide referrals; welcome employers; assist with special events and committees; write grants and develop strategies, and much more. Their contributions are summarized under the category “Other”. The total number of volunteer hours contributed for operations that are not otherwise mentioned in this report were: 1,061.15 hours (“other”).

El Sol has hosted one intern this quarter from Florida Atlantic University Honors College, Ana Rodrigues. This quarter Ana assisted us with conducting worker surveys to evaluate our programs and grant writing; she contributed 60.5 hours to El Sol.

In addition to, Katie Carpenter, our Volunteer Developer, Gilian M’maitsi, our Systems Developer and Royce Emley, our Job Developer, we added one more AmeriCorps VISTA, Emmanuel Carreño, who is currently serving as our Vocational Training Coordinator. All four AmeriCorps VISTA volunteers are here full-time and help build our capacity to fight poverty.

VISTAS		
Quarter	Total Hours	Value
April	504	\$9,838
May	528	\$10,307
June	648	\$12,649
Total	1,680	\$32,794

Value of Volunteers, Interns, and VISTAS	
Quarter I	
Volunteer (1061.15 hrs)	\$20,714
Interns	\$1,181
VISTAS	\$32,794
Total	\$54,688

III. VALUE OF EL SOL SERVICES

**This quarter El Sol contributed services with an estimated value of \$343,998.
 Monthly average: \$114,667**

PROGRAM	EST. VALUE
Labor	\$18,318
Education*	\$25,071
Community Service	\$1,659
Legal	\$42,180
Health	\$106,604
Food	\$71,126
Personal Counsel	\$1,981
Volunteers (Other)	\$20,714
Interns	\$1,181
VISTAS	\$32,794
Admin Staff	\$22,370
Total	\$343,998

Daytime ESL	\$8,312
Nighttime ESL	\$8,161
Women's ESL	\$1,892
Spanish Literacy	\$2,104
Spanish Classes	\$195
Vocational Training	\$2,967
Computer Literacy	\$1,440
Total	\$25,071

