

EL SOL, JUPITER'S NEIGHBORHOOD RESOURCE CENTER SECOND QUARTERLY REPORT 2012

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July 20th, 2012

Dear Town of Jupiter Council Members,

As part of its lease with the Town, El Sol is pleased to submit its second quarterly report for the months of July, August and September of 2012.

Highlights

Labor	A total of 1,901 jobs were filled with over 1,000 jobs filled in August, a new record.
Education	Our women’s ESOL program was attended by 64 participants; 1,243 students attended class in Night ESOL and 185 students took computer courses.
Community Service	El Sol workers volunteered a total of 70 hours, valued at \$1,366.
Legal	Our volunteer attorneys and legal assistants took 116 cases.
Health	The Jupiter Volunteer Clinic assisted 184 individuals this quarter alone. El Sol also held 5 separate Health Awareness workshops this quarter for a total of 28 on the year.
Food	1,087 individuals were served through the Food Pantry and 3,217 lunches served to workers.
Personal Counseling	El Sol helped a total of 133 cases and channeled their needs to the proper agencies.
Special Events	We had our annual Health Fair this year with 50 participants and a Legal Fair that had 30 attendees.
Value of Services	El Sol contributed services with an estimated value \$343,998 . Monthly average: \$114,667 .

We are proud to share the development of our programs and the positive impact they are having in Jupiter. The impact of our programs and services is detailed here, and when appropriate, there is a comparison to previous years’ statistics. According to the Florida Governor’s Commission on Volunteerism and Community Service, the value of volunteer contributions is estimated at \$19.52 per hour. This is the amount we assign to calculate the value of our programs.

If you have any questions or comments please feel free to contact me.

Respectfully submitted by,

Jocelyn Skolnik
Center Director

II. PROGRAMS

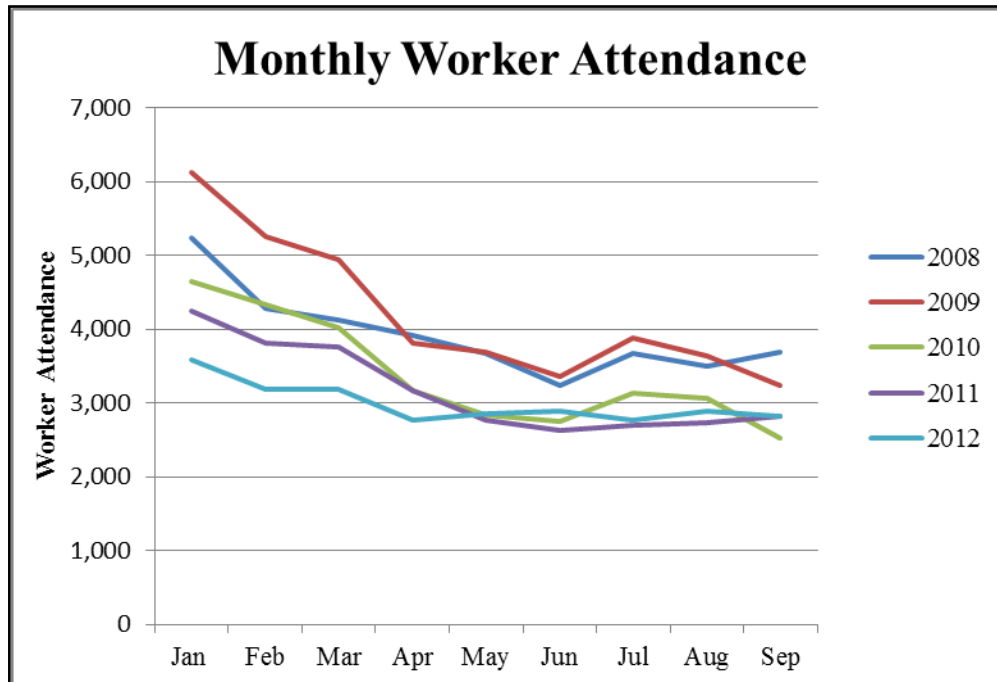
1. LABOR PROGRAM

a. Workers Statistics:

A total of 2,637 workers are registered with El Sol as of September 30th, 2012.

Workers Attendance:

Month	Worker Attendance					Average Worker Attendance Per Day				
	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012
January	5,239	6,123	4,645	4,241	3,591	169	198	150	137	116
February	4,289	5,249	4,334	3,811	3,189	153	187	155	136	114
March	4,122	4,944	4,013	3,763	3,179	133	159	129	121	103
April	3,909	3,805	3,169	3,174	2,766	130	127	106	106	92
May	3,673	3,697	2,839	2,762	2,854	118	119	92	89	92
June	3,243	3,358	2,759	2,638	2,887	108	112	92	88	96
July	3,671	3,879	3,139	2,708	2,763	118	125	101	87	89
August	3,503	3,631	3,064	2,735	2,890	113	117	99	88	93
September	3,692	3,235	2,530	2,814	2,823	123	108	84	94	94
Total	35,341	37,921	30,492	28,646	26,942	129	139	112	105	99



Workers Hired:

Month	Workers Hired					Average Workers Hired Per Day					Daily Placement Rate %				
	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012
January	634	476	423	392	577	20	15	14	13	19	12	8	9	9	16
February	684	425	483	526	508	24	15	17	19	18	16	8	11	14	16
March	660	513	566	744	815	21	17	18	24	26	16	10	14	20	26
April	783	539	628	920	831	26	18	21	31	28	20	14	20	29	30
May	962	555	774	749	1,002	31	18	25	24	32	26	15	27	27	35
June	762	752	745	835	912	25	25	25	25	30	23	22	27	32	32
July	771	634	618	737	995	25	20	20	24	32	21	16	20	27	36
August	798	623	701	872	966	26	20	23	28	31	23	17	23	32	33
September	711	629	669	942	1,060	24	21	22	31	35	19	19	26	33	38
Total	6,765	5,146	5,607	6,717	7,666	25	19	21	24	28	20	14	20	25	29

b. Employers Statistics

A total of 6,074 employers are registered with El Sol as of September 30th, 2012.

Employers Attendance:

Month	New Employers					Employer Attendance				
	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012
January	155	81	69	62	60	409	297	253	245	359
February	165	77	76	61	64	442	262	294	345	337
March	142	63	66	69	86	427	310	360	440	507
April	148	82	75	104	79	458	316	403	556	509
May	164	91	88	86	111	551	348	462	458	619
June	120	88	86	103	102	458	457	452	490	561
July	131	111	80	88	105	481	382	385	462	594
August	136	96	97	102	97	500	382	423	554	623
September	146	61	67	106	113	453	364	397	546	684
Total	1,307	750	704	781	817	4,179	3,118	3,429	4,096	4,793

Est. Value of Labor Program	
	Quarter III
Labor Staff	\$10,120
Volunteer Hours (347 hrs.)	\$6,773
Total	\$16,893

2. EDUCATION

a. English for Speakers of Other Languages (ESOL)

Daytime English Classes

Our Daytime English classes are run with the help of a grant from Florida Literacy Coalition with the help of Florida Blue. “Staying Healthy” is an English learner’s guide to American healthcare and healthy living. Classes are offered on Tuesdays and Thursdays from 9AM – 11AM for the general population. Monday classes are only for women with childcare provided. Classes cover basic conversational skills, and focus on vocabulary building activities and grammar with emphasis on healthcare. On average 21 students participated per class day.

This quarter, 870 workers attended daytime ESL classes. The monthly breakdown is as follows:

Month	Attendance	Attendance	Attendance	Average Attendance	Attendance	Average Attendance	Attendance	Average Attendance
	2008	2009	2010		2011		2012	
Jan	432	675	606	20	526	51	385	25
Feb	338	467	804	55	589	63	469	32
Mar	235	380	1,065	35	344	33	393	25
Apr	319	226	397	21	930	93	334	22
May	309	127	402	19	1,080	105	123	8
June	275	160	425	21	1,350	135	232	15
July	331	288	396	13	295	29	344	22
Aug	248	307	462	17	136	9	296	19
Sept	285	291	320	20	236	16	230	15
Total	4,780	4,930	6,887	25	5,486	59	2,806	21

*Average attendance was recalculated to reflect the number of days classes were offered any given month.

Est. Value of Daytime ESL Program	
	Quarter III
Day ESOL Coordinator	\$960
Volunteer Hours (402.75 hrs.)	\$7,862
Total	\$8,822

b. ESOL for Women with Children

This program provides English classes for women and their children. We have an average attendance of 18 women participating in this program. It improves family interaction and also helps with language skills, fosters independence, more employability and social integration. The program runs on Mondays from 9-11 AM.

Est. Value of Women’s ESL	
	Quarter III
Volunteer Hours (22.7 hrs)	\$443
Total	\$443

Nighttime ESOL program

El Sol partners with the Harriet L. Wilkes Honors College of Florida Atlantic University (FAU) and Palm Beach State College (PBSC) to offer ESOL classes three nights per week. The topics covered this quarter are related to the stay healthy curriculum. Some volunteers also provided childcare each night for parents who would otherwise be unable to attend class. This quarter 218 students registered, and on average 43 attended class each night.

Est. Value of Nighttime ESL Program	
	Quarter III
Education Coordinator	\$2,160
Volunteer Hours (513.95 hrs.)	\$10,032
Total	\$12,192

c. Spanish Literacy – Plazas Comunitarias

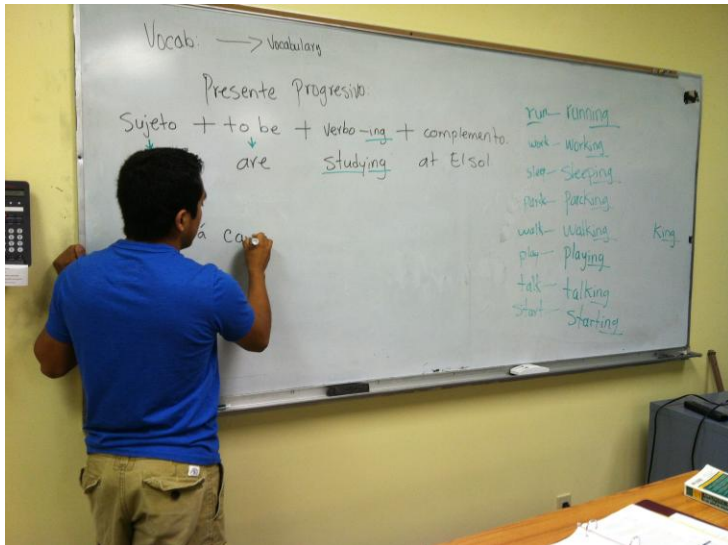
Plazas Comunitarias is an adult basic education program organized by the Mexican National Institute of Adult Education (INEA) that provides Spanish speakers with the opportunity to learn to read and write and to complete elementary, middle and high school education.

Four community volunteers teach these classes on Thursdays and Fridays from 7 – 9 PM. One student received a certificate of accomplishment this quarter by maintaining required attendance and successfully completing assessments.

Est. Value of Plazas Comunitarias Program	
	Quarter III
Plazas Coordinator	\$1,440
Volunteer Hours (99.55 hrs.)	\$1,943
Total	\$3,383

d. Spanish Classes for English Speakers

A core group of seven community members meet every Monday morning in 2012. The class is taught by a registered worker who has mastered his English proficiency and is now able to teach Spanish to English speakers. The class has concentrated on basic grammar rules and vocabulary building activities.



Luis Cholotio is seen teaching Spanish to volunteers.

Est. Value of Spanish Classes for English Speakers	
Quarter III	
Volunteers (12 hrs.)	\$234
Total	\$234

e. Financial Literacy

A representative from Wells Fargo visits El Sol regularly to talk about different banking topics one on one with individuals. Individuals learn the benefits of opening a savings account, the importance of maintaining good credit, and how to recover money from their accounts if they return to their home country.

f. Vocational Training

One of our successful and ongoing vocational training programs is our sewing program. The objective of the El Sol sewing center, Cosiendo Un Sueno, is to provide real life marketable and income-generating sewing skills. Five volunteers assist seven students to improve their sewing skills. Students have learned how to do alternations and how to create products such as bags and crafts. This quarter we also hosted leadership workshops that helped workers learn more about leadership roles and skills.

Month	Vocational Training	Attendance
Aug	Leadership Workshop	14
Sep	Leadership Workshop	18
Sep	Green Housekeeping	8
Sep	Carpentry	6
Sep	OSHA/NLON	15
TOTAL	5	61

Est. Value of Vocational Training	
Quarter I	
Volunteer Hours (234.25 hrs.)	\$4,573
Total	\$4,573

g. Computer Literacy- Nighttime Computer Skills Class

The classes introduce students to basic computer skills such as using Microsoft Word and PowerPoint. It helps students understand how the internet works, how to read and summarize news from the internet, find locations and directions, do research and compare prices using the internet, and information about how to find local resources and services. Students also learned how to use websites to find jobs and places to rent.

Month	Attendance	Average Attendance
July	93	46.5
Aug	38	19
Sept	54	27
TOTAL	185	30

Value of Nighttime Computer Literacy Program	
	Quarter III
Computer Instructor	\$1,440
Total	\$1,440

3. LEGAL

During the third quarter of 2012, one volunteer attorney, assisted by three legal assistants handled a total of a hundred sixteen cases. In addition, our volunteer attorneys provided assistance in certain on-going matters, assisted El Sol members with family members in detention, attended meetings with various public officials and spoke to different groups to raise awareness. The cases reflect the more dangerous and difficult atmosphere for immigrants of our community over the past year. El Sol attorneys take pro-bono labor cases and refer those coming to seek assistance with other legal questions.

a. Case Areas

Category	Number of Cases Taken
Immigration	34
Criminal /driving without a license	25
Labor related (wage theft, employment discrimination)	12
Miscellaneous (landlord/tenant claims, contract claims, etc)	22
Domestic Issues	9
# People navigated through court system	14
Total	116

El Sol also continue to raise awareness about rights and responsibilities in the United States, holding one workshop at El Sol this quarter which dealt with Family Law.

Month	Workshops	Speaker	Attendance
Sep	Family Law & Rights of Defendants	Luis Bonilla & Angela Pagan	45
TOTAL	1	2	45

Volunteer attorneys (valued at \$300/hr) and legal assistants (valued at \$75/hr) contributed 215.75 hours.

Est. Value of Legal Assistance Program	
	Quarter II
Attorneys (133.9 hrs.)	\$40,170
Legal Assistants (81.85 hrs.)	\$6,139
Total	\$46,309

4. COMMUNITY SERVICE AND ENGAGEMENT

El Sol coordinates monthly community service events in partnership with Solid Waste Authorities and other community partners. In The picture below workers help to paint a Jupiter resident’s house. This quarter, El Sol workers volunteered a total of 70 hours, valued at a contribution of \$1,366.



Community Service 2012					
Date	Name of Event/Partner	# of Participants	Hours	Total Hours	Value of Contribution
July	El Sol Painting	10	5	50	\$976
August	SWA Paint Your Heart Out	4	5	20	\$390
TOTAL:		14	10	70	\$1,366

5. HEALTH

a. Referrals and Education

The Health Program provides education on common health issues relevant to the immigrant and day laborer community of Jupiter. Our health coordinator successfully helped a total of 184 individuals with their health needs by referring them to the right resources. The following chart summarizes the activities performed throughout the second quarter of 2012:

Additionally, we also held health education and prevention workshops.

Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
General Health	29	10	46	6	33	31	30	23	36
Specialist	2	2	5	2	2	7	0	1	3
Dental	0	11	8	48	11	2	8	2	0
Vision	4	4	3	4	0	0	3	8	2
Mental Health	0	1	0	1		1	10	1	2
Other	4	4	0	35	19	21	19	23	13
TOTAL	39	32	62	96	65	62	70	58	56

Month	Workshop Topic	# of Participants
Apr	Health Fair	50
Apr	Dental Day	48
Apr	Jupiter Medical Center	19
May	STD Awareness with DOH	20
May	Diabetic Education	10
May	Sheriff's Safety Awareness	14
May	Health ESOL	35
Jun	HIV/AIDS	27
Jun	Mental Health	3
Jun	Blood Drive	3
Jun	Sickle Cell Class	29
Jun	Nutrition	33
Jun	Jupiter Police Department Safety Class	35
Jul	Mental Health Association	5
Aug	Women's Health	14
Aug	Mental Health Association	5
Sep	Mental Health Association	2
Sep	Weight of the Nation	14
TOTAL		680

b. Jupiter Volunteer Clinic

The Jupiter Volunteer Clinic is a joint venture between El Sol, the Town of Jupiter, Jupiter Medical Center, Quantum Foundation, and the Palm Beach Health Department.

The Health Department provides the building facility and clerical staff on Saturdays, while El Sol provides the management team and scheduling of volunteer staff.

The Town of Jupiter coordinated the strategic planning that led the coalition to establish the center. Jupiter Medical Center provides lab and imaging services, and Quantum Foundation provided the necessary funds to pilot the volunteer clinic. This quarter the clinic has assisted 214 individuals.

Month	Appointments	# Seen	Amount
Jan	32	25	\$6,250
Feb	30	43	\$10,750
Mar	57	45	\$11,250
Apr	53	37	\$9,250
May	52	26	\$6,500
Jun	103	76	\$19,000
Jul	67	52	\$13,000
Aug	73	55	
Sep	74	56	
Totals	327	252	\$63,000

Est. Value of Health Program	
	Quarter I
Pro-Bono Medical	\$24,010
Volunteer (310.15 hrs)	\$6,054
Health Coordinator	\$4,800
Clinic Coordinator	\$2,250
Clinic Value of Services	???
Total	\$37,114

6. FOOD

El Sol offers two different Food Assistance programs to the community.

a. Hot Meal Program

Every day El Sol provides coffee and pastries for breakfast, and a hot meal for lunch to those waiting for day labor. This is possible with the help of our volunteers and donations from various local businesses and organizations including Publix, Jupiter First Church, Temple Beth Am, St. Peter’s Catholic Church, Mariner Sands, JL Cares, and more.

This quarter we served a total of 3,217 meals with an average of 38 meals per day. Volunteers contributed 2,451.15 hours to this program.

Month	Total Lunches Served					Average Meals Served Per Day				
	2008	2009	2010	2011	2012	2008	2009	2010	2011	2012
Jan	5,169	4,751	4,005	3,516	2,080	172	158	137	117	70
Feb	4,053	4,219	3,499	2,922	1,702	140	141	124	104	59
Mar	3,279	4,121	3,076	2,663	1,935	106	137	99	85	67
Apr	2,878	3,904	1,967	1,626	1,310	95	130	67	56	45
May	2,400	2,591	1,566	1,422	947	80	86	52	47	38
Jun	2,135	2,179	1,531	1,413	1,329	71	73	51	47	44
Jul	2,626	2,596	1,796	1,423	1,059	85	87	58	47	37
Aug	2,480	2,389	1,671	1,510	1,203	80	80	54	48	39
Sep	2,522	2,215	1,476	1,322	955	87	74	50	44	38
Total	29,550	30,974	22,597	19,828	14,532	102	107	77	66	49

b. North Palm Beach Food Pantry

Month	People Served
Jan	286
Feb	212
Mar	240
Apr	174
May	245
Jun	332
Jul	344
Aug	411
Sep	332
Total	2,576

El Sol hosts C.R.O.S. Ministries’ North County Food Pantry Tuesdays and Fridays from 2:00 – 4:00PM. The most common listed reason for need was loss of employment.

This quarter we served 1,087 individuals. The number of individuals served per month is as follows:

Est. Value of Meal Program	
	Quarter I
Hot Meals (@ \$3/each)	\$9,651
Food Pantry, food	\$8,553
Volunteers (2,451.15+373 hrs.)	\$55,127
Total	\$73,331

7. PERSONAL COUNSELING

a. Guatemala Maya Center

This quarter, El Sol helped a total of 133 cases and channeled their needs to the proper agencies.

The Guatemalan-Maya Center has provided weekly assistance for families at El Sol. A case manager visits El Sol, Jupiter’s Neighborhood Resource Center, and helps families in need of services such as Medicaid, Florida Kid Care, WIC, Immunizations, Family Planning and the administration of Ages and Stages Questionnaires to help identify children with developmental concerns.

b. “Te Escucho” Program

“Te Escucho” (I Listen to you) program is a peer to peer listening program where volunteers have been trained to address the needs of a community in distress and to help them overcome problems, whether personal, social or family related. In this quarter 14 people have been assisted by this program.

c. Sister Marta

In addition, Sister Marta Tobón, a Guadalupan sister from St. Peter's Catholic Church assists many El Sol workers with her guidance. She assisted 22 people this quarter.

Month	Guatemalan Mayan Center	Sr. Marta	Te Escucho
Jan	56	10	0
Feb	31	11	0
Mar	32	5	8
April	69	4	5
May	64	9	2
Jun	51	7	2
Jul	65	7	6
Aug	32	6	3
Sep	0	9	5
Total	400	68	31

Est. Value of Personal Counseling Program	
	Quarter I
Guatemala Mayan Center	\$1,200
Sister Marta	\$859
Te Escucho (52.5 hrs.)	\$1,025
Total	\$2,059

c. Saturday Parenting Classes

El Sol partnered with the Diocese of the Palm Beaches Office of Hispanic Ministry to offer parenting classes on Saturdays. These classes were coordinated by family counselors and topics discussed and attendance is to the right:

Date	Topic	Attendance
02/04/2012	Parenting Roles	13
02/11/2012	How to Understand Emotions and Feelings	9
02/18/2012	Discipline and Authority	19
02/25/2012	Sexual Education	10
03/03/2012	Health Matters	6
03/10/2012	Drug Prevention and Addiction	10
03/17/2012	Financial Education	7
Total		74

c. Victims Services

Victims Services is a mental health counseling program sponsored by the Palm Beach County Board of County Commissioners Public Services Department Victim Services Division. A victim advocate visits El Sol every Wednesday from 2-4 PM to assist individuals. Men are assisted with mental health to help with dealing with being victims of a crime. Women are also offered mental health assistance to help cope with being victims of domestic violence. This program had 49 appointments this quarter.

9. VOLUNTEERS, VISTAS AND INTERNS

The total number of volunteer hours this quarter is 5,382.2 valued at \$153,348. Many of those hours are accounted for in the different programs described in this report. The rest of the hours are contributed by volunteers that provide administrative and technical support; help register new workers; provide referrals; welcome employers; assist with special events and committees; write grants and develop strategies, and much more. Their contributions are summarized under the category "Other". The total number of volunteer hours contributed for operations that are not otherwise mentioned in this report were: 1,137.45 hours ("other").

El Sol has hosted three interns this quarter from Florida Atlantic University Honors College: Ana Rodrigues, Alayia Dewji, and Rashida Polk. They have assisted us with conducting worker surveys, program evaluations, program support, and grant writing.

In addition to Royce Emley, our Job Developer and Emmanuel Carreño, our Vocational Training Coordinator, El Sol added one more AmeriCorps VISTA, Andrew Bartholomew, who is currently serving as our Community Resource Developer. All three

AmeriCorps VISTA volunteers are here full-time and help build our capacity to fight poverty.

Value of Volunteers, Interns, and VISTAS	
	Quarter I
Volunteer (1137.45 hrs)	\$22,203
Interns (69.5 hrs)	\$937
VISTAS (1792 hrs)	\$34,980
Total	\$58,120

III. VALUE OF EL SOL SERVICES

**This quarter El Sol contributed services with an estimated value of \$251,955.
 Monthly average: \$114,667**

PROGRAM	EST. VALUE
Labor	\$16,893
Education*	\$31,087
Community Service	\$1,366
Legal	\$46,309
Health	
Food	\$73,331
Personal Counsel	\$2,059
Volunteers (Other)	\$22,203
Interns	\$1,357
VISTAS	\$34,980
Admin Staff	\$22,370
Total	\$251,955

Daytime ESL	\$8,822
Nighttime ESL	\$12,192
Women's ESL	\$443
Spanish Literacy	\$3,383
Spanish Classes	\$234
Vocational Training	\$4,573
Computer Literacy	\$1,440
Total	\$31,087