



EL SOL, JUPITER'S NEIGHBORHOOD RESOURCE CENTER FIRST QUARTERLY REPORT 2011

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April 29, 2011

Dear Town of Jupiter Council Members,

As part of its lease with the Town, El Sol is pleased to submit its first quarterly report for the months of January, February and March 2011.

Highlights

Labor	Employer attendance increased dramatically since 2009. This quarter 1,030 employers sought workers from El Sol, 1,662 workers hired.
Education	A total of 42 students advanced a level of English proficiency in our nighttime classes, a 65% advancement rate. 37 students graduated from the Computer class and 14 advanced their studies in the adult basic education program Plazas Comunitarias
Community Service	El Sol workers volunteered a total of 156 hours, valued at \$3,045. They helped built a playground and landscaped a home.
Legal	Volunteer attorneys, legal assistants and law students handled seventy-two (72) cases. The volunteer attorneys have seen a slight increase in wage theft cases in the past three months, after months when no wage theft cases were reported.
Health	Our health coordinator began working with El Sol in February, and in two months successfully helped a total of 54 individuals with their health needs by referring them to the right resources. Also this quarter, El Sol served as a catalyst to start a coalition that is working to coordinate health services for the uninsured and low-income members of Jupiter.
Food	This quarter we served a total of 9,101 meals with an average of 102 meals per day. The Food pantry served 460 individuals this quarter.
Personal Counseling	In partnership with the Guatemalan Mayan Center we took a total of 173 cases and channeled their needs to the proper agencies.
Value of Services	This quarter El Sol contributed services with an estimated value of \$256,288.

We are proud to share the development of our programs and the positive impact they are having in Jupiter. The impact of our programs and services is detailed here, and when appropriate, there is a comparison to previous years' statistics. According to the Florida Governor's Commission on Volunteerism and Community Service, the value of volunteer contributions is estimated at \$19.52 per hour. This is the amount we assign to calculate the value of our programs.

If you have any questions or comments please feel free to contact me.

Respectfully submitted by,

Jocelyn Skolnik
Center Director

II.PROGRAMS

1. LABOR PROGRAM

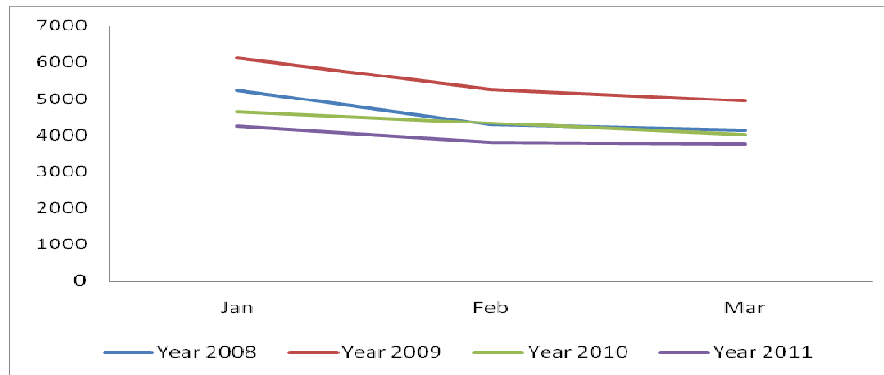
a. Workers Statistics:

A total of two thousand and one-hundred and sixty-nine (2,169) workers are registered with El Sol as of March 31, 2011.

Workers Attendance:

Month	Worker Attendance				Average Worker Attendance Per Day			
	Year 2008	Year 2009	Year 2010	Year 2011	Year 2008	Year 2009	Year 2010	Year 2011
Jan	5239	6123	4645	4241	169	198	150	137
Feb	4289	5249	4334	3811	153	187	155	136
Mar	4122	4944	4013	3763	133	159	129	121
Total	13,650	16,316	12,992	11,815	152	181	145	131

This quarter, worker attendance at the center totaled 11,815. On average, the center served 131 workers per day this quarter. Seasonal attendance pattern maintained:



Workers Hired:

A total of 1,662 workers were hired this quarter, making it the highest first quarter since 2008. On average 19 workers were hired per day and the Center operated with a 14% worker placement.

Month	Workers Hired				Average Workers Hired Per Day				Daily Placement Rate (%)			
	2008	2009	2010	2011	2008	2009	2010	2011	2008	2009	2010	2011
Jan	634	476	423	392	20	15	14	13	12	8	9	9
Feb	684	425	483	526	24	15	17	19	16	8	11	14
Mar	660	513	566	744	21	17	18	24	16	10	14	20
Total	1,978	1,414	1,472	1,662	22	16	16	19	15	9	11	14

b. Employers Statistics

A total of four thousand seven hundred and fifty-seven (4,757) employers are registered with El Sol as of March 31st, 2011. This quarter, a total of 192 employers registered to use our services.

Employers Attendance

Month	New Employers				Employer Attendance			
	2008	2009	2010	2011	2008	2009	2010	2011
Jan	155	81	69	62	409	297	253	245
Feb	165	77	76	61	442	262	294	345
Mar	142	63	66	69	427	310	360	440
Total	462	221	211	192	1,278	869	907	1,030

Employer attendance has increased dramatically since 2009.

Est. Value of Labor Program	
	Quarter I
Labor Coordinator	\$7,500.00
Volunteer Hours	\$370.00
Total	\$7,870.00

2. EDUCATION

a. English as a Second Language (ESL)

Nighttime ESL program

This quarter, a total of **42** out of 65 registered students advanced a level of English proficiency, a 65% advancement rate.

El Sol partners with the Harriet L. Wilkes Honors College of Florida Atlantic University (FAU) and Palm Beach State College (PBSC) to offer a three-level ESL program to the Jupiter community three nights per week. Classes incorporate English vocabulary and grammar with life skills and, as a result, classes are presented in a way that students simultaneously acquire language skills and practical knowledge that improves their quality of life.

In total, there is an average of 30 volunteer instructors. Most of the teachers are college students; and thus the program offers a rich cultural and language interchange.

Est. Value of Nighttime ESL Program	
	Quarter I
Education Coordinator	\$2,160.00
Volunteer Hours	\$9,769.00
Total	\$11,929.00

Daytime English Classes

El Sol offers a satellite program of Jupiter High School’s Adult Education, English as a Second Language Classes. The program covers three levels and classes are offered on Mondays, Wednesdays and Fridays from 9AM – 11AM. Students include workers who register in our center to look for work and community members who are unable to attend the nighttime options available.

This quarter, 1,459 workers attended daytime ESL classes, which is relatively low compared to the first quarter of 2010. This decline in attendance is due to two main reasons: 1) Classes are now offered only three times per week instead of five days and 2) Attendance at the center has dropped while hiring rates have increased so the number of workers that remain in the center eligible for classes is significantly lower compared to last year. The monthly breakdown is as follows:

Month	Enrolled	Enrolled	Enrolled	Average Attendance	Enrolled	Average Attendance
	2008	2009	2010		2011	
Jan	432	675	606	20	526	17
Feb	338	467	804	55	589	21
Mar	235	380	1065	35	344	11
TOTAL	1,005	1,522	2,475	110	1,459	49

Est. Value of Daytime ESL Program	
Quarter I	
School District Teachers	\$6,480.00
Volunteer Hours	\$9,340.00
Total	\$15,820.00

b. Spanish Literacy – Plazas Comunitarias

Plazas Comunitarias is an adult basic education program organized by the Mexican National Institute of Adult Education (INEA) that provides Spanish-speakers with the opportunity to learn to read and write, and complete elementary, middle and high school education.

Four community volunteers teach these classes on Thursdays and Fridays from 7 – 9 PM. A total of 19 students registered in the program, and 14 of them received a certificate of accomplishment by maintaining required attendance and successfully completing assessments this quarter.

Est. Value of Plazas Comunitarias Program	
Quarter I	
Plazas Coordinator	\$1,440.00
Volunteer Hours	\$390.00
Total	\$1,830.00

c. Financial Literacy

Representatives from RBC Bank, Wachovia, and Bank of America gave a monthly class on different banking topics. Students learned the benefits of opening a savings account, the importance of maintaining good credit, and how to recover money from their accounts if they return to their home country.

d. Family Literacy

El Sol has partnered with The School District of Palm Beach County’s Family Literacy Program to offer family literacy classes. The Family Literacy Program is comprised of four components, Adult Education, Preschool Education, Parenting and PACT Activities (Parent and Child Together). The program runs from Mondays through Thursdays from 8:30AM to 12:00PM. This program is impacting fourteen families.

Est. Value of Family Literacy Program (School District Teachers)	
Quarter I	
Salaries and Materials	\$15,157.00

e. Vocational Training

This quarter, El Sol initiated a special program to teach adults a trade that will help them become self-sufficient. The sewing program started in January and has had a steady group of 19 students. Two former home economic teachers volunteer to instruct the classes and students have learned new skills including hemming clothes, making backpacks, and sewing on zippers.

Month	Vocational Workshop Offered	Attendance
Jan	Sewing and Tailoring	19
Feb	Sewing and Tailoring	19
Mar	Sewing and Tailoring	19
TOTAL		57

Est. Value of Vocational Training Program	
Quarter I	
Volunteers	\$624.00
Materials*	\$5,000.00
Total	\$5,624.00

*Materials include 20 sewing machines, fabric, zippers, and related materials to start the sewing project.

f. Nighttime Computer Skills Class

This quarter, a record number of 37 Computer students graduated. There were two different groups (one on Monday and the other one on Friday). Only 7 students deserted the program (originally, 44 students registered).

The classes introduce students to basic computer skills such as using Microsoft Word, the internet, and introduction to Power Point. Students also learned how to create an e-mail account to communicate with their relatives and friends.

Value of Nighttime Computer Literacy Program	
	Quarter I
Computer Instructor	\$1,080.00
Total	\$1,080.00

g. Civics Lessons

- **Town of Jupiter Workshop:** The Town of Jupiter’s Code Compliance Department offered an informational workshops about the Town’s codes and regulations this quarter and 25 people participated.

3. COMMUNITY SERVICE AND ENGAGEMENT

El Sol coordinates monthly community service events in partnership with Habitat for Humanity, Solid Waste Authorities and other community partners.

This quarter, El Sol workers volunteered a total of 156 hours, valued at a contribution of \$3,045.

Community Service I Quarter 2011							
Date	Name of Event / Partner	Number of Participants	Hours	Total Hours	Total hours per event	Total \$Contribution*	Activity performed
Feb	"K-Boom Day" West Palm Beach Police Department	18	5	90	5 hours	\$1,756.80	Built a playground
Mar	Solid Waste Authority	11	6	66	6 hours	\$1,288.32	Landscaping
Total I QUARTER:		29	11	156		\$3,045.12	

4. LEGAL

In this quarter, volunteer attorneys, legal assistants and law students handled seventy-two (72) cases. The categories of cases are as follows:

Category	Number of Cases Taken
Immigration	17
Criminal Matters (Mostly Driving without a license)	13
Labor related (Wage theft, employment discrimination)	13
Miscellaneous (landlord/tenant claims, contract claims, etc.)	20
Domestic Issues	9
Total	72

One of our goals is to help the people we serve have appropriate access to the court systems and thus we continue to accompany people to court when necessary. We also continue to receive cases of wage theft, and have seen a slight increase in such cases in the past three months, after months when no wage theft cases were reported. We refer immigration cases to immigration attorneys, and where possible, to low or no cost attorneys.

Volunteer attorneys contributed 88 hours valued at \$300/hr and legal assistants contributed 26 hours valued at \$75/hr.

Est. Value of Legal Assistance Program	
Quarter I	
Attorneys	\$26,400
Legal Asst.	\$1,950
Total	\$28,350.00

5. HEALTH

Through our Health initiatives we seek to increase awareness and understanding about health issues among our community by providing educational seminars and health fairs; and also to provide referrals for individuals with serious healthcare needs. A recent grant awarded to El Sol by Allegany Franciscan Ministries has allowed us to hire a part time Health Coordinator, Betzy Rega. The health coordinator has been with us since February and already has helped build our capacity to better serve our community’s health needs.

This quarter, El Sol called an initial meeting with key community players to bring attention to the urgent and growing health needs in our community. As result, a coalition lead by the Town of Jupiter was formed and has been working diligently to fulfill the health needs of the uninsured and low-income individuals in Jupiter.

Our health coordinator began successfully helped a total of 54 individuals with their health needs by referring them to the right resources. The breakdown is as follows:

Service	February	March
General Health	14	14
Dental	9	5
Vision	0	4
Mental Health	0	1
Other	0	7
TOTAL	23	31

Additionally, CAP provided monthly AIDS/HIV awareness sessions and attendance was as follows: January: 12, February: 42, March: 14.

Est. Value of Health Program	
Quarter I	
Pro-Bono Medical	\$7,336.00
Volunteers	\$440.00
Health Coordinator	\$3750.00
Total	\$11,526.00

6. FOOD

El Sol now offers two different Food Assistance programs to the community.

a. Hot Meal Program

Every day El Sol provides coffee and pastries for breakfast, and a hot meal for lunch. This is possible with the help of our volunteers and donations from various local businesses and organizations including Publix, St. Vincent De Paul, St. Peter's Catholic Church, Mariner Sands, JL Cares, and more.

This quarter we served a total of 9,101 meals with an average of 102 meals per day. Volunteers contributed 2,062 hours to this program.

The breakdown per month is as follows:

January	3516 meals,	117 avg per day
February	2922 meals,	104 avg per day
March	2663 meals,	85 avg per day
Total:	9,101 meals,	102 meals per day on average

b. North Palm Beach Food Pantry

In partnership with CROS Ministries, El Sol has opened a new food pantry this quarter. On Tuesdays and Fridays from 2:30 – 5:00PM CROS Ministries and volunteers provide a bag of groceries to families in crisis. The most common listed reasons for need were Loss of employment and Pending Food Stamps.

Volunteers contributed 100 hours to this program. The number of families served per month is as follows:

January:	179
February:	135
March:	146
Total:	460 individuals served

Est. Value of Meal Program	
Quarter I	
Hot Meals (@ \$3/each)	\$27,303.00
Food Pantry, food	\$9,720.00
Volunteers	\$42,202.00
Total	\$79,225.00

7. PERSONAL COUNSELING

This quarter, El Sol helped a total of 173 cases and channeled their needs to the proper agencies.

The Guatemalan-Maya Center has provided weekly assistance for families at El Sol. A case manager visits El Sol, Jupiter’s Neighborhood Resource Center, and helps families in need of services such as Medicaid, Florida Kid Care, WIC, Immunizations, Family Planning and the administration of Ages and Stages Questionnaires to help identify children with developmental concerns. This quarter, the case manager attended 173 cases.

Month	Guatemalan Maya Center
January	64
February	54
March	55
Total Cases	173

Value of Personal Counseling Program	
Quarter I	
Guatemalan Mayan Center	\$1,200.00
Total	\$1,200.00

9. VOLUNTEERS AND INTERNS

The total number of volunteer hours this quarter is 5,611 valued at \$109,526. Many of those hours are accounted for in the different programs described in this report. The rest of the hours are contributed by volunteers that provide administrative and technical support; help register new workers; provide referrals; welcome employers; assist with special events and committees; write grants and develop strategies, and much more. These are volunteer hours we categorize as “Other.”

The total number of volunteer hours contributed for Other operations (and that are not otherwise mentioned in this report) were: 2,418 hours.

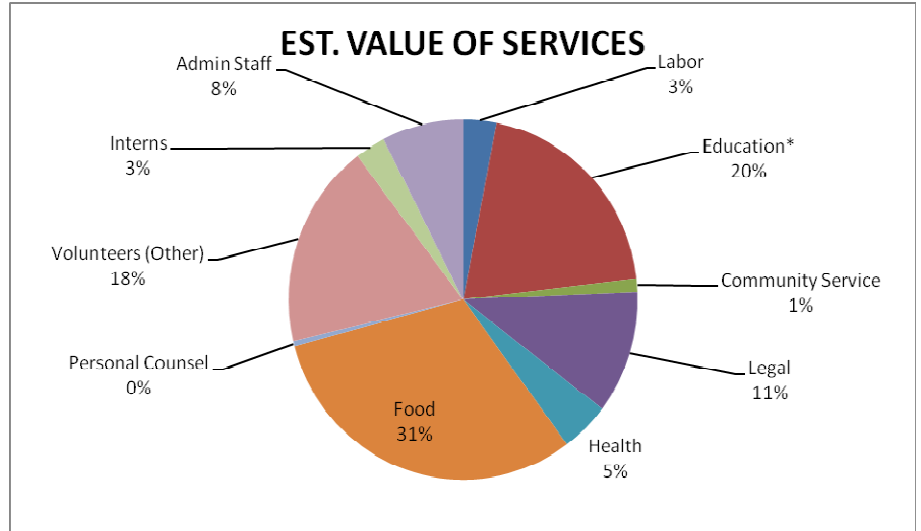
El Sol has hosted four interns from Florida Atlantic University: Kristina Klaas, Erika Cadena, Tara Boulos, and Carlos Gabriel Perez. Their tasks included teaching English as a Second Language, assisting with El Sol’s marketing and outreach initiatives, event planning, grant writing, donor management and miscellaneous administrative work. Together, the four interns contributed a total of 368 hours this quarter.

Value of Volunteers and Interns Program	
Quarter I	
Volunteer	\$47,199.00
Interns	\$7,183.00
Total	\$54,382.00

III. VALUE OF EL SOL SERVICES

**This quarter El Sol contributed services with an estimated value of \$256,288.
Monthly average: \$85,429**

PROGRAM	EST. VALUE
Labor	\$7,870
Education*	\$51,440
Community Service	\$3,045
Legal	\$28,350
Health	\$11,526
Food	\$79,225
Personal Counsel	\$1,200
Volunteers (Other)	\$47,199
Interns	\$7,183
Admin Staff	\$19,250
Total	\$256,288



*Education Includes:

Nighttime ESL	\$11,929
Daytime ESL	\$15,820
Spanish Literacy	\$1,830
Family Literacy	\$15,157
Vocational Training	\$5,624
Computer Literacy	\$1,080