



# EL SOL, JUPITER'S NEIGHBORHOOD RESOURCE CENTER FIRST QUARTERLY REPORT 2012

## Table of Contents

<b>I.</b>	<b>Letter to the Town</b> .....	<b>2</b>
<b>II.</b>	<b>Programs</b>	
<b>1.</b>	<b>Labor</b> .....	<b>3-4</b>
	a. Workers Statistics	
	b. Employers Statistics	
<b>2.</b>	<b>Education</b> .....	<b>4-8</b>
	a. English for Speakers of Other Languages	
	b. ESOL for Women and Children	
	c. Spanish Literacy	
	d. Spanish Classes for English Speakers	
	e. Financial Literacy	
	f. Vocational Training	
	g. Civics Lessons	
	h. Computer Literacy	
<b>3.</b>	<b>Community Service</b> .....	<b>8</b>
<b>4.</b>	<b>Legal</b> .....	<b>9</b>
<b>5.</b>	<b>Health</b> .....	<b>10-11</b>
	a. Referrals and Education	
	b. Jupiter Volunteer Clinic	
<b>6.</b>	<b>Food</b> .....	<b>11-12</b>
	a. Hot Meal Program	
	b. Food Pantry	
<b>7.</b>	<b>Personal Counseling</b> .....	<b>12-13</b>
	a. Guatemala Maya Center	
	b. Te Escucho	
	c. Saturday Parenting Classes	
	d. Victim's Services	
<b>8.</b>	<b>Volunteers and Interns</b> .....	<b>13</b>
<b>III.</b>	<b>Value of Services</b> .....	<b>14</b>

April 14<sup>th</sup>, 2012

**Dear Town of Jupiter Council Members,**

As part of its lease with the Town, El Sol is pleased to submit its second quarterly report for the months of January, February and March of 2012.

Highlights

Labor	A total of 1,900 jobs have been filled.
Education	We started our new Women’s ESOL program attended by 13 participants; an average of 61 students attended our Night ESL classes and 19 students completed computer classes.
Community Service	El Sol workers volunteered a total of 55 hours, valued at \$1,074.
Legal	Two volunteer attorneys and legal assistants took 81 cases.
Health	The new Jupiter Volunteer Clinic opened in January 2012 and has already assisted 123 individuals. We have also referred 151 people and offered health education to 314 participants.
Food	738 individuals were served through the Food Pantry and 5,717 lunches served to workers.
Personal Counseling	El Sol helped a total of 158 cases and channeled their needs to the proper agencies. We started our “Te Escucho” and offered Saturday Parenting classes programs and Victim’s Services.
Special Events	El Sol was awarded the Martin Luther King Jr. Leadership Awarded by Palm Beach State College. We also had our Volunteer Luncheon which honored volunteers.
Value of Services	El Sol contributed services with an estimated value \$291,466. Monthly average: \$97,155

We are proud to share the development of our programs and the positive impact they are having in Jupiter. The impact of our programs and services is detailed here, and when appropriate, there is a comparison to previous years’ statistics. According to the Florida Governor’s Commission on Volunteerism and Community Service, the value of volunteer contributions is estimated at \$19.52 per hour. This is the amount we assign to calculate the value of our programs.

This quarter we welcomed two new Board Members, Hon. Ann Brown and Gerald Holm.

If you have any questions or comments please feel free to contact me.

Respectfully submitted by,

Jocelyn Skolnik  
Center Director

## II.PROGRAMS

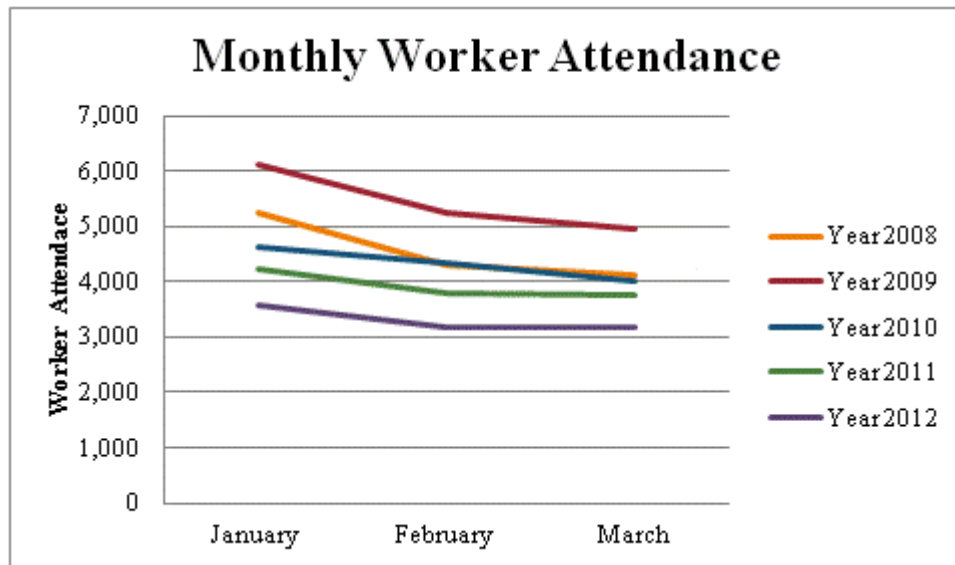
### 1. LABOR PROGRAM

#### a. Workers Statistics:

A total of 2,479 workers are registered with El Sol as of March 31st, 2012.

#### Workers Attendance:

Month	Worker Attendance					Average Worker Attendance Per Day				
	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012
January	5,239	6,123	4,645	4,241	3,591	169	198	150	137	116
February	4,289	5,249	4,334	3,811	3,189	153	187	155	136	114
March	4,122	4,944	4,013	3,763	3,179	133	159	129	121	103
<b>Total</b>	<b>13,650</b>	<b>16,316</b>	<b>12,992</b>	<b>11,815</b>	<b>9,959</b>	<b>152</b>	<b>181</b>	<b>145</b>	<b>131</b>	<b>111</b>



#### Workers Hired:

Month	Workers Hired					Average Workers Hired Per Day					Daily Placement Rate %				
	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012
January	634	476	423	392	577	20	15	14	13	19	12	8	9	9	16
February	684	425	483	526	508	24	15	17	19	18	16	8	11	14	16
March	660	513	566	744	815	21	17	18	24	26	16	10	14	20	26
<b>Total</b>	<b>1,978</b>	<b>1,414</b>	<b>1,472</b>	<b>1,662</b>	<b>1,900</b>	<b>22</b>	<b>16</b>	<b>16</b>	<b>19</b>	<b>21</b>	<b>15</b>	<b>9</b>	<b>11</b>	<b>14</b>	<b>19</b>

**b. Employers Statistics**

A total of 5,833 employers are registered with El Sol as of March 31st, 2012, out of which a total of 210 are new to our program.

Employers Attendance

Month	New Employers					Employer Attendance				
	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012	Year 2008	Year 2009	Year 2010	Year 2011	Year 2012
January	155	81	69	62	60	409	297	253	245	359
February	165	77	76	61	64	442	262	294	345	337
March	142	63	66	69	86	427	310	360	440	507
<b>Total</b>	<b>462</b>	<b>221</b>	<b>211</b>	<b>192</b>	<b>210</b>	<b>426</b>	<b>290</b>	<b>302</b>	<b>343</b>	<b>401</b>

Est. Value of Labor Program	
Quarter I	
Labor Coordinator	\$7,500
Volunteer Hours (530.25 hrs)	\$10,350
<b>Total</b>	<b>\$17,850</b>

**2. EDUCATION**

**a. English for Speakers of Other Languages (ESOL)**

*Daytime English Classes*

Our Daytime English classes have been run with the help of volunteers since we restarted the program in mid-September last year. The drastic drop in attendance this year is due to this change and a reduction in the number of days classes are offered. Classes are offered on Tuesdays and Thursdays from 9AM – 11AM. Volunteers teach three different levels of proficiency. Classes cover basic conversational skills, and focus on vocabulary building activities and grammar. On average 28 students participated per class day.

This quarter, 1,247 workers attended daytime ESL classes. The monthly breakdown is as follows:

Month	Attendance	Attendance	Attendance	Average Attendance	Attendance	Average Attendance*	Attendance	Average Attendance*
	2008	2009	2010		2011		2012	
Jan	432	675	606	20	526	51	385	25
Feb	338	467	804	55	589	63	469	32
Mar	235	380	1065	35	344	33	393	25
<b>Total</b>	<b>1,005</b>	<b>1,522</b>	<b>2,475</b>	<b>37</b>	<b>1,459</b>	<b>147</b>	<b>1,247</b>	<b>28</b>

\*Average attendance was recalculated to reflect the number of days classes were offered any given month.

Est. Value of Daytime ESL Program	
Quarter I	
Volunteer Hours (612.5)	\$12,044
<b>Total</b>	<b>\$12,044</b>

***Nighttime ESOL program***

El Sol partners with the Harriet L. Wilkes Honors College of Florida Atlantic University (FAU) and Palm Beach State College (PBSC) to offer ESOL classes three nights per week. The topics covered this are related to employment opportunities, healthy living and US concept of time. Some volunteers also provided childcare each night for parents who would otherwise be unable to attend class. This quarter 125 students registered, and on average 61 attended class each night.



<b>Est. Value of Nighttime ESL Program</b>	
<b>Quarter I</b>	
Education Coordinator	\$2,160
Volunteer Hours (423.5)	\$8,267
<b>Total</b>	<b>\$10,427</b>

***Read a Recipe for Literacy***

Read a Recipe for Literacy is a content-based literacy program that inspires children to learn more about their community while improving communication skills. Children with parents in our nighttime programs attend and participate in this program. The innovative curriculum uses literal and figurative "recipes" to advance literacy while also promoting a community-driven effort to understand and respect the local and global environment and attain healthful living through improved nutrition.



<b>Est. Value of Read a Recipe for Literacy</b>	
<b>Quarter I</b>	
Read a Recipe Instructor	\$660
Materials	\$242
<b>Total</b>	<b>\$902</b>

**b. ESOL for Women and Children**

This program provides English classes for women and their children. We have 13 women participating in this program. It improves family interaction and also helps with language skills, fosters self independence, more employability and social integration. The program runs on Mondays from 9-11 AM.

<b>Est. Value of Women’s ESL</b>	
<b>Quarter I</b>	
Volunteer Hours (47.5 hrs)	\$927
<b>Total</b>	<b>\$927</b>

**c. Spanish Literacy – Plazas Comunitarias**

*Plazas Comunitarias* is an adult basic education program organized by the Mexican National Institute of Adult Education (INEA) that provides Spanish speakers with the opportunity to learn to read and write and to complete elementary, middle and high school education.

Four community volunteers teach these classes on Thursdays and Fridays from 7 – 9 PM. A total of 3 students received a certificate of accomplishment this Quarter by maintaining required attendance and successfully completing assessments this quarter, additionally 8 students have advanced a level.

<b>Est. Value of Plazas Comunitarias Program</b>	
<b>Quarter I</b>	
Plazas Coordinator	\$1,440
Volunteer Hours (122 hrs)	\$2,381
<b>Total</b>	<b>\$3,821</b>

**d. Spanish Classes for English Speakers**

A core group of six community members has met every Friday morning in 2012. The class is taught by a registered worker who has mastered his English proficiency and is now able to teach Spanish to English speakers. The class has concentrated on basic grammar rules and vocabulary building activities.

<b>Est. Value of Spanish Classes for English Speakers</b>	
<b>Quarter I</b>	
Volunteers	\$215
<b>Total</b>	<b>\$215</b>

**e. Financial Literacy**

A representative from Wells Fargo visits El Sol regularly to talk about different banking topics. Individuals learn the benefits of opening a savings account, the importance of maintaining good credit, and how to recover money from their accounts if they return to their home country.

Month	Financial Literacy Workshops	Attendance
Feb	Wells Fargo	5
Mar	Wells Fargo	8
<b>TOTAL</b>		<b>13</b>

**f. Vocational Training**

One of our successful and ongoing vocational training programs is our sewing program. The objective of the El Sol sewing center, Cosiendo Un Sueno, is to provide real life marketable and income-generating sewing skills. Five volunteers assist nine students to improve their sewing skills. Students have learned how to do alternations and how to create products such as bags and crafts.



Est. Value of Vocational Training	
Quarter I	
Volunteer Hours (Sewing 221.5)	\$4,324
<b>Total</b>	<b>\$4,324</b>

**g. Civics Lessons**

**Town of Jupiter Workshop:** The Town of Jupiter’s Code Compliance Department offered informational workshops about the Town’s codes and regulations; 87 people participated throughout this quarter.

Month	Civic Lesson Workshop Offered	Attendance
Jan	Town of Jupiter Civic Lessons (2 classes)	38
Feb	Town of Jupiter Civic Lessons	18
Mar	Town of Jupiter Civic Lessons (2 classes)	31
<b>TOTAL</b>		<b>87</b>



### h. Computer Literacy- Nighttime Computer Skills Class

This quarter, 31 students registered for computer classes. There are two groups, one on Tuesday and one on Thursday. 19 students successfully completed the program. The



classes introduce students to basic computer skills such as using Microsoft Word and PowerPoint. It helps students understand how the internet works, how to read and summarize news from the internet, find locations and directions, do research and compare prices using the internet, and information about how to find local resources and services. Students also learned how to create an e-mail account to communicate with their relatives and friends in their countries of origin.

Value of Nighttime Computer Literacy Program	
Quarter I	
Computer Instructor	\$1,440
<b>Total</b>	<b>\$1,440</b>

### 3. COMMUNITY SERVICE AND ENGAGEMENT

El Sol coordinates monthly community service events in partnership with Habitat for Humanity, Solid Waste Authorities and other community partners. In The picture to the right workers help to paint a Jupiter resident’s house. This quarter, El Sol workers volunteered a total of 55 hours, valued at a contribution of \$1,074.



Community Service 2012					
Date	Name of Event/Partner	# of Participants	Hours	Total Hours	Value of Contribution
Feb	Rebuilding Together of the Palm Beaches- Painting	10	4	40	\$781
Mar	Cleanup for 2nd floor painting at El Sol	10	1.5	15	\$293
<b>TOTAL 2011:</b>		<b>20</b>	<b>6</b>	<b>55</b>	<b>\$1,074</b>



## 4. LEGAL

During the first quarter of 2012, two volunteer attorneys, assisted by three legal assistants handled a total of eighty one cases. In addition, our volunteer attorneys provided assistance in certain on-going matters, assisted El Sol members with family members in detention, attended meetings with various public officials and spoke to different groups to raise awareness. The cases reflect the more dangerous and difficult atmosphere for immigrants of our community over the past year. El Sol attorneys take pro-bono labor cases and refer those coming to seek assistance with other legal questions.

The categories of cases are as follows:

Category	Number of Cases Taken
Immigration	23
Criminal /driving without a license	20
Labor related (wage theft, employment discrimination)	9
Miscellaneous (landlord/tenant claims, contract claims, etc)	10
Domestic Issues	14
# People navigated through court system	5
<b>Total</b>	<b>81</b>

One of our goals is to help the people we serve have appropriate access to the court systems and thus we continue to accompany people to court when necessary. We also continue to raise awareness about rights and responsibilities in the United States. Volunteer attorneys (valued at \$300/hr) and legal assistants (valued at \$75/hr) contributed 186.5 hours. We also had two workshops at El Sol that dealt with legal topics.

Month	Workshops	Speaker	Attendance
Feb	Human Trafficking Workshop	Julia Joy McBee	25
Mar	Workers Compensation Issues	Rafael Diaz	25
<b>TOTAL</b>			50

Est. Value of Legal Assistance Program	
Quarter I	
Attorneys (2)	\$37,950
Legal Assistants (3)	\$4,500
<b>Total</b>	<b>\$42,450</b>

## 5. HEALTH

### a. Referrals and Education

The Health Program provides education on common health issues relevant to the immigrant and day laborer community of Jupiter. Our health coordinator successfully helped a total of 151 individuals with their health needs by referring them to the right resources. The following chart summarizes the activities performed throughout the first quarter of 2012:

Service	Jan	Feb	Mar	Total
General Health	29	29	46	104
Specialist	2	2	5	9
Dental	0	11	8	19
Vision	4	4	3	11
Mental Health	0	0	0	0
Other	4	4	0	8
<b>TOTAL</b>	<b>39</b>	<b>50</b>	<b>62</b>	<b>151</b>

Additionally, we also held health education and prevention workshops.

Month	Workshop Topic	# of Participants
Jan	CAP	31
Jan	Diabetees	25
Feb	Sheriff's Safety Awareness	75
Feb	CAP	32
Feb	American Lung Association	50
Feb	OSHA Safety Workshop	17
Mar	Diane's Voice Workshop-Ovarian Cancer	12
Mar	OSHA Safety Workshop	28
Mar	Komen Breast Cancer Class	9
Mar	Child Product Safety Workshop	35
<b>TOTAL</b>		<b>314</b>

*In the picture below Norma A. from the Palm Beach County Board of Commissioners Public Safety Department Victim Services Division discusses the dangers of alcohol and other recreational drugs during the Safety Awareness workshop in February.*



Est. Value of Health Program	
Quarter I	
Pro-Bono Medical	\$29,550
Volunteer (224.25)	\$4,377
Health Coordinator	\$4,800
Clinic Coordinator	\$1,170
<b>Total</b>	<b>\$38,727</b>

## b. Jupiter Volunteer Clinic

The Jupiter Volunteer Clinic is a joint venture between El Sol, the Town of Jupiter, Jupiter Medical Center, Quantum Foundation, and the Palm Beach Health Department.



The Health Department provides the building facility and clerical staff on Saturdays, while El Sol provides the management team and scheduling of volunteer staff.

The Town of Jupiter coordinated the strategic planning that led the coalition to establish the center. Jupiter Medical Center will provide lab and imaging services, and Quantum Foundation is providing the necessary funding to pilot the volunteer clinic.

We were happy to open the Jupiter Volunteer Health Clinic on January 21st, 2012. This quarter, the clinic has assisted 123 individuals. *Photo: Above, key players in the opening of the Jupiter Volunteer Clinic cut the ribbon to officially open the clinic.*

## 6. FOOD

El Sol now offers two different Food Assistance programs to the community.

### a. Hot Meal Program

Every day El Sol provides coffee and pastries for breakfast, and a hot meal for lunch to those waiting for day labor. This is possible with the help of our volunteers and donations from various local businesses and organizations including Publix, Jupiter First Church, Temple Beth Am, St. Peter's Catholic Church, Mariner Sands, JL Cares, and more. *The picture to the right shows workers sorting through donated produce.*



This quarter we served a total of 5,717 meals with an average of 65 meals per day. Volunteers contributed 2,640.25 hours to this program.

Month	Total Lunches Served					Average Meals Served Per Day				
	2008	2009	2010	2011	2012	2008	2009	2010	2011	2012
Jan	5169	4751	4005	3516	2080	172	158	137	117	70
Feb	4053	4219	3499	2922	1702	140	141	124	104	59
Mar	3279	4121	3076	2663	1935	106	137	99	85	67
<b>Total</b>	<b>12,501</b>	<b>13,091</b>	<b>10,580</b>	<b>9,101</b>	<b>5,717</b>	<b>139</b>	<b>145</b>	<b>120</b>	<b>102</b>	<b>65</b>

**b. North Palm Beach Food Pantry**

El Sol hosts C.R.O.S. Ministries’ North County Food Pantry Tuesdays and Fridays from 2:00 – 4:00PM. The most common listed reason for need was loss of employment.

This quarter we served 738 individuals. The number of individuals served per month is as follows:

Month	Food Pantry No. of People Served
Jan	286
Feb	212
Mar	240
<b>Total</b>	<b>738</b>

Est. Value of Meal Program	
Quarter I	
Hot Meals (@ \$3/each)	\$17,151
Food Pantry, food	\$7,695
Volunteers (2640+295)	\$57,296
<b>Total</b>	<b>\$82,142</b>

**7. PERSONAL COUNSELING**

**a. Guatemala Maya Center**

This quarter, El Sol helped a total of 145 cases and channeled their needs to the proper agencies.

The Guatemalan-Maya Center has provided weekly assistance for families at El Sol. A case manager visits El Sol, Jupiter’s Neighborhood Resource Center, and helps families in need of services such as Medicaid, Florida Kid Care, WIC, Immunizations, Family Planning and the administration of Ages and Stages Questionnaires to help identify children with developmental concerns.

**b. “Te Escucho” Program**

“Te Escucho” (I Listen to you) program is a peer to peer listening program where volunteers have been trained to address the needs of a community in distress and to help them overcome problems, whether personal, social or family related. 20 volunteers have been trained to assist the community and this program began in February 2012. In this quarter 8 people have been assisted by this program. In addition, Sister Marta Tobón, a Guadalupan sister from St. Peter's Catholic Church assists many El Sol workers with her guidance. She assisted 26 people this quarter.

Month	Guatemalan Mayan Center	Sr. Marta	Te Escucho
Jan	56	12	0
Feb	31	14	0
Mar	32	5	8
<b>Total</b>	<b>119</b>	<b>31</b>	<b>8</b>

Est. Value of Personal Counseling Program	
Quarter I	
Guatemala Mayan Center	\$1,200
Sister Marta	\$1,015
Volunteers (29 hours)	\$566
<b>Total</b>	<b>\$2,718</b>

### c. Saturday Parenting Classes

El Sol partnered with the Diocese of the Palm Beaches Office of Hispanic Ministry to offer parenting classes on Saturdays. These classes were coordinated by family counselors and topics discussed and attendance is to the right:

Date	Topic	Attendance
02/04/2012	Parenting Roles	13
02/11/2012	How to Understand Emotions and Feelings	9
02/18/2012	Discipline and Authority	19
02/25/2012	Sexual Education	10
03/03/2012	Health Matters	6
03/10/2012	Drug Prevention and Addiction	10
03/17/2012	Financial Education	7
<b>Total</b>		<b>74</b>

### d. Victims Services

Victims Services is a mental health counseling program sponsored by the Palm Beach County Board of County Commissioners Public Services Department Victim Services Division. A victim advocate visits El Sol every Wednesday from 2-4 PM to assist individuals. Men are assisted with mental health to help with dealing with being victims of a crime. Women are also offered mental health assistance to help cope with being victims of domestic violence. This program had 67 appointments this quarter.

## 9. VOLUNTEERS, VISTAS AND INTERNS

The total number of volunteer hours this quarter is 5391.75 valued at \$105,159. Many of those hours are accounted for in the different programs described in this report. The rest of the hours are contributed by volunteers that provide administrative and technical support; help register new workers; provide referrals; welcome employers; assist with special events and committees; write grants and develop strategies, and much more. Their contributions are summarized under the category “Other”. The total number of volunteer hours contributed for operations that are not otherwise mentioned in this report were: 1,398.1 hours (“other”).

El Sol has hosted one intern this quarter from Florida Atlantic University Honors College, Ana Rodrigues. This quarter Ana assisted us with conducting worker surveys to evaluate our programs; she contributed 68.5 hours to El Sol.

In addition to, Katie Carpenter, our Volunteer Developer and Gilian M’maitsi, our Systems Developer, we added one more AmeriCorps VISTA, Royce Emley, who is currently serving as our Job Developer. All three AmeriCorps VISTA volunteers are here full-time and help build our capacity to fight poverty.

VISTAS		
Quarter	Total Hours	Value
Jan	272	\$5,309
Feb	400	\$7,808
March	528	\$10,307
<b>Total</b>	<b>1,200</b>	<b>\$23,424</b>

Value of Volunteers, Interns, and VISTAS	
Quarter I	
Volunteer (1398.1 hrs)	\$27,291
Interns	\$1,337
VISTAS	\$23,424
<b>Total</b>	<b>\$52,052</b>

### III. VALUE OF EL SOL SERVICES

**This quarter El Sol contributed services with an estimated value of \$291,466.  
 Monthly average: \$97,155**

PROGRAM	EST. VALUE
Labor	\$17,850
Education*	\$34,100
Community Service	\$1,074
Legal	\$42,450
Health	\$38,727
Food	\$82,142
Personal Counsel	\$2,781
Volunteers (Other)	\$27,291
Interns	\$1,337
VISTAS	\$23,424
Admin Staff	\$20,290
<b>Total</b>	<b>\$291,466</b>



Daytime ESL	\$12,044
Nighttime ESL	\$10,427
Read Recipe	\$902
Women's ESL	\$927
Spanish Literacy	\$3,821
Spanish Classes	\$215
Vocational Training	\$4,324
Computer Literacy	\$1,440
<b>Total</b>	<b>\$34,100</b>

